



October 28, 2002

Ms. Carlyn Winter Prisk (3HS11) U.S. Environmental Protection Agency, Region III 1650 Arch Street Philadelphia, PA 19103-2029

Dear Ms. Prisk,

Enclosed is the original of my signed Certification, which accompanies Pitney Bowes' response to EPA's 104e information request regarding the Lower Darby Creek Superfund Site.

A faxed copy of my Certification was attached to the response you received on October 29.

Thank you.

Carol A Riffereiser-Coritt

CERTIFICATION of CAROL RITTEREISER-CORITT

I, CAROL RITTEREISER-CORITT, of full age hereby Certify as follows:

- I am currently employed by Pitney Bowes Inc. ("Pitney Bowes") as the Manager of Pitney Bowes' Records Management Department. I have held this position for four years, and have responsibility for developing and directing implementation of companywide records management policies and procedures.
- 2. It is my understanding that Pitney Bowes must provide information responsive to the request for information sent by the United States Environmental Protection Agency, Region III, regarding the Lower Darby Creek Area Superfund Site, dated August, 2002 ("Request").
- 3. As part of Pitney Bowes' effort to fully respond to the Request, I directed my staff to conduct a diligent search of Pitney Bowes' records database. This database encompasses all Pitney Bowes materials and documents currently held in records storage. Because the Request seeks information prior to 1978, any relevant or responsive documents could be located in records storage.
- 4. I directed that over twenty-five (25) terms be used in the records search. The terms were designed to retrieve any information that could be potentially relevant or responsive to the Request.
- 5. As a result of this search, my staff did not locate any documents relevant or responsive to the Request.
- 6. I hereby Certify that the foregoing statements are true to the best of my knowledge. I understand that if any of the foregoing statements are willfully false that I am subject to penalties.

CAROL RITTEREISER-CORITT

DATED: October 28, 2002



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Ms. Carlyn Winter Prisk U.S. Environmental Protection Agency, Region III Mail Code 3HS11 1650 Arch Street Philadelphia, PA 19103-2029

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Dear Ms. Prisk:

Enclosed is the original of the signed Certification that accompanies Pitney Bowes' response to EPA's 104e information request regarding the Lower Darby Creek Superfund Site.

A faxed copy of the Certification was attached to the response on October 29, 2002.

Sincerely,

David Pattee

CERTIFICATION OF ANSWERS TO REQUEST FOR INFORMATION

I certify under penalty of law that I have personally examined and am familiar with the information submitted in this response to EPA's Request for Information regarding the Lower Darby Creek Superfund Site, dated August 2002, and all documents submitted herewith. Based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the submitted information is true, accurate, and complete, and that all documents submitted herewith are complete and authentic unless otherwise indicated. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment.

Joseph Shimsky

Executive Director

Corporate Safety and Environmental Affairs

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October 28, 2002

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Ms. Carlyn Winter Prisk (3HS11) U.S. Environmental Protection Agency, Region III 1650 Arch Street Philadelphia, PA 19103-2029

Dear Ms. Prisk:

Enclosed is Pitney Bowes Inc.'s ("Pitney Bowes") response to the United States Environmental Protection Agency Region III's ("USEPA's") Request for Information regarding the Lower Darby Creek Superfund Site, dated August 2002. Pitney Bowes has made every effort to obtain information regarding the Pitney Bowes establishment that existed in Philadelphia, Pennsylvania during the relevant time period. This establishment consisted of a sales office, a service office, and a sales training center.¹

As part of this effort, Pitney Bowes interviewed and/or attempted to interview current and former employees with potentially relevant knowledge. The information provided by those individuals is included in the enclosed response. Pitney Bowes also conducted an extensive search of its records to locate information potentially responsive to EPA's request. After conducting a diligent search, Pitney Bowes was unable to locate any responsive documents, including any documents that could potentially connect Pitney Bowes with the Lower Darby Creek Superfund Site in any way. Given the fact that the time period in question dates back almost fifty years ago, we would not expect to have any such documentation but we are continuing our investigation through research and interviews.

You provided us with two documents that appear to be responsive to EPA's request, and we confirmed with you that you are unaware of any other potentially responsive documents relating to Pitney Bowes. The first document, bearing bates number WM013762, appears to be an unsigned purchase order from Pitney Bowes to Tri-County Hauling, Inc., for "the removal of rubbish from the Philadelphia Sales Training Center for 1974." The second document bears bates number WM013763, and appears to be a request for quotation from Pitney Bowes to Jos. J.

¹ The service office was a business office, with all machine service conducted at Pitney Bowes' customers' locations.

BEVERIDGE & DIAMOND, P. C.

October 28, 2002 Page 2

McCann & Sons, Inc., also for "the removal of rubbish from the Philadelphia Sales Training Center for 1974." Because both documents reference the same service for the same time period, it is unlikely that both, if either, resulted in a contract between a hauler and Pitney Bowes.

In any event, Pitney Bowes does not believe that either of these documents indicates that Pitney Bowes is responsible in any way for the alleged contamination at the Lower Darby Creek Superfund Site. First, the rubbish that was generated at the Philadelphia Sales Training Center and Pitney Bowes' other Philadelphia offices would most likely not have included hazardous substances. The bulk of the rubbish was paper and cardboard boxes, and possibly a relatively small number of empty copier toner containers. Second, based on our review of the documents, there is no indication that if either company hauled rubbish for Pitney Bowes, that the rubbish was brought to a landfill associated with the Lower Darby Creek Site.

If you have any questions regarding the enclosed Pitney Bowes response to your request for information, please do not hesitate to call me at (202) 789-6023, or my colleague, Christina Carey, at (202) 789-6048. Thank you for your time and attention to this matter.

Sincerely.

Benjamin F. Wilson

cc: Robbie E.B. Narcisse, Esq. David Pattee

Pitney Bowes Inc.'s Response to Request for Information

Pitney Bowes Inc. ("Pitney Bowes") hereby responds to the United States Environmental Protection Agency Region III's ("EPA's") Request for Information regarding the Lower Darby Creek Superfund Site, dated August 2002. The information Pitney Bowes is providing to EPA in this response is based primarily on the recollection of several former employees of the Pitney Bowes sales, service, and training center, formerly located in Philadelphia, Pennsylvania. To date, Pitney Bowes has not been able to locate any documents to support or refute the employees' recollections. Pitney Bowes will supplement this response as necessary if Pitney Bowes obtains any additional responsive information.

1. State the name of your company, its mailing address, and telephone number.

Response: Pitney Bowes Inc.
One Elmcroft Road
Stamford, CT 06926-0700
(203) 356-5000

Further identify:

a. The dates and states of incorporation of your company;

Response: See 1.b. below.

b. The date and original state of incorporation of your company; and

Response: April 23, 1920; Delaware, incorporated as Pitney Bowes Postage Meter Company.

c. The parent corporation of your company, if any, and all subsidiaries or other affiliated entities.

Response: Please see attached for publicly reported information responsive to this request.

2. What is the current nature of the business or activity conducted at your establishment(s) in the Philadelphia, Pennsylvania area? What was the nature of your business or activity between 1958 and 1976? Please describe in detail. If the nature of your business or activity changed from the period of 1958 to 1976 to the present, please provide a detailed explanation of the changes to date.

Response: Pitney Bowes currently leases an office at 1735 Market Street, Philadelphia, Pennsylvania 19103. The office is used as a product showroom and as offices for Pitney Bowes' service representatives. These service representatives make service calls at customers' locations.

Pitney Bowes currently leases a business office for Pitney Bowes
Management Services at 2000 Hamilton Street, Philadelphia, Pennsylvania
19130.

Pitney Bowes currently has a regional business office in the Philadelphia area, at 1835 Underwood Blvd., Delran, New Jersey 08075.

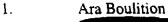
In approximately 1970, Pitney Bowes leased a three-story building at 8th and Arch streets in Philadelphia, Pennsylvania ("establishment"). The building housed a Pitney Bowes branch office, which included a sales and service center. The building also housed a Pitney Bowes sales training center. The training center may have opened several months after the building was leased.

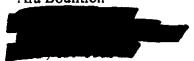
The sales center sold Pitney Bowes office machines, including mailing machines, copiers, inserting machines (for stuffing envelopes), and folding machines. In 1978, the sales center occupied the entire building. The building was demolished in approximately the mid-1990s.

The service center employed approximately 50 to 80 people. Employees of the service center serviced Pitney Bowes mailing machines, copiers, inserting machines (for stuffing envelopes), and folding machines. Service calls were not done at the service center, but were done at the customers' locations.

The training center was used to train Pitney Bowes salesmen to operate the machines mentioned above. The training center moved out of the building in approximately 1978.

3. Identify all persons currently or formerly employed by your establishment(s) who have or may have personal knowledge of your operations and waste disposal practices between 1958 and 1976 at your facilities in the Philadelphia, Pennsylvania area. For each such person, state that person's employer, job title, dates of employment, current address, and telephone number. If the current telephone number or address is not available, provide the last known telephone number or last known address of such person.



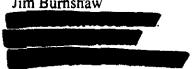


Mr. Boulition worked for Pitney Bowes from 1963 until 1978. He was Manager of the Pitney Bowes Training Center on 8th and Arch streets from 1971-1978.

2. Jim Broley_

Mr. Broley was an instructor at the Pitney Bowes Training Center on 8th and Arch streets in approximately the 1970s.

3. Jim Burnshaw



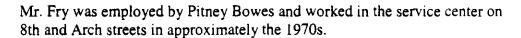
Mr. Burnshaw began working for Pitney Bowes in 1967. He worked at the 8th and Arch street offices in Philadelphia as a training instructor from approximately 1970 until approximately 1980. He is currently employed by Pitney Bowes as Area Sales Manager out of the Delran regional office.

4. Calvin Connett



Mr. Connett was employed by Pitney Bowes as Branch Service Manager at the 8th and Arch street offices in approximately the 1970s. He was also a demonstration manager for the Sales Training Center.

5. Edward Fry

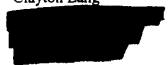


6. David Garfield



Mr. Garfield began working for Pitney Bowes in 1968. He was the District Service Manager at the 8th and Arch street offices in Philadelphia in the 1970s. He is currently Director of International Product Development Programs for Pitney Bowes.

7. Clayton Lang

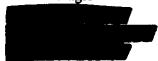


Mr. Lang was employed in Pitney Bowes' purchasing department during the 1970s.

9. Richard Luft

Mr. Luft was the Associate Sales Manager at Pitney Bowes' 8th and Arch street offices from 1973 until approximately 1977. He is currently employed by Pitney Bowes as the Western Division Sales Director for messaging technology.

10. John E Nagle



Mr. Nagle was employed by Pitney Bowes at the service center at 8th and Arch streets in the 1970s.

- 4. Identify the owners and operators of your establishment(s) in the Philadelphia, Pennsylvania area from 1958 to the present. For each owner and operator further provide:
 - a. The dates of their operation;

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes leased the building on 8th and Arch streets in Philadelphia (see response to question 2 above) from approximately 1970 to the mid-1990s. From the time Pitney Bowes began leasing the building, it was owned by a real estate broker, possibly named "Goldman." The building was torn down in approximately the mid-1990s. Pitney Bowes is unaware of whether there were any other owners. To the best of Pitney Bowes' information and belief, Pitney Bowes was the only lessee of the building.

b. The nature of their operation; and

Response: Please see Pitney Bowes' response to question 2, regarding Pitney Bowes' operations at its Philadelphia establishment.

c. All information or documents relating to the handling and/or generation, storage, treatment, recycling, formulation, disposal, or transportation of any hazardous substance, hazardous waste, pollutant, contaminant, or other waste during the period in which they were operating the establishment(s).

Response: To the best of Pitney Bowes' information and belief, the only waste generated at, and disposed of from Pitney Bowes' Philadelphia establishment between 1958 and 1976 was regular office rubbish, that consisted primarily of paper and cardboard boxes. The rubbish may also have contained empty copier toner containers.

Pitney Bowes' customers may also have returned used office machines to Pitney Bowes' service center at Pitney Bowes' Philadelphia establishment. The old machines would have been crushed so that they could not be re-used. The machines may then

have been taken to New Jersey and sold for scrap metal, and so, were not likely considered waste.

- 5. Describe the types of documents generated or maintained by your establishment(s) in the Philadelphia, Pennsylvania area concerning the handling and/or generation, storage, treatment, transportation, recycling, formulation, or disposal of any hazardous substance, hazardous waste, pollutant, contaminant or other waste between 1958 and 1976.
 - a. Provide a description of the information included in each type of document and identify the person who was/is the custodian of the documents;

Response: To the best of Pitney Bowes' information and belief, based on the two documents provided to Pitney Bowes by EPA, attached to EPA's request for information (and described below in response to question 5.c.), the types of documents generated or maintained by Pitney Bowes' establishment at 8th and Arch streets in Philadelphia may have included requests for quotation and purchase orders for rubbish removal. Pitney Bowes has no additional information responsive to this request.

b. Describe any permits or permit applications and any correspondence between your company and/or establishment(s), and any regulatory agencies regarding the transportation and disposal of such wastes; and

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information or documentation regarding any permits, permit applications, or correspondence between Pitney Bowes' Philadelphia establishment and any regulatory agencies regarding the transportation and disposal of any hazardous substance, hazardous waste, pollutant, contaminant, or other waste from the years 1958 to 1976.

c. Describe any contracts or correspondence between your company and/or establishment(s) and any other company or entity regarding the transportation and disposal of such wastes.

Response: Pitney Bowes received a copy of a purchase order from Pitney Bowes to Tri-County Hauling, Inc., from EPA, attached to this information request bearing bates number WM013763 (a copy is attached hereto). The purchase order is dated February 1, 1974, and states that it is "a blanket purchase order covering the removal of rubbish from the Philadelphia Sales Training Center for 1974." The price quoted is \$55.00 per month. The purchase order is not signed by Pitney Bowes, and Pitney Bowes is unaware of whether the purchase order was actually filled.

Pitney Bowes also received a copy of a request for quotation from Pitney Bowes to Jos. J. McCann & Sons, Inc., from EPA, attached to

this information request bearing bates number WM013762 (a copy is attached hereto). The request is dated January 29, 1974, and asks for a quotation for the "removal of rubbish from the Philadelphia Sales Training Center for 1974." The quotation was to be returned to Pitney Bowes purchasing department, to the attention of Clayton T. Lang, Jr. Like the purchase order from Pitney Bowes to Tri-County Hauling, Inc., this request states that it supercedes purchase order 62437.

- 6. Identify every hazardous substance used, generated, purchased, stored, or otherwise handled at your establishment(s) in the Philadelphia, Pennsylvania area between 1958 and 1976. Provide chemical analyses and Material Safety Data Sheets ("MSDS"). With respect to each such hazardous substance, further identify:
 - a. The process(es) in which each hazardous substance was used, generated, purchased, stored, or otherwise handled;
 - b. The chemical composition, characteristics, and physical state (solid, liquid, or gas) of each such hazardous substance;
 - c. The annual quantity of each hazardous substance used, generated, purchased, stored, or otherwise handled;
 - d. The beginning and ending dates of the period(s) during which such hazardous substance was used, generated, purchased, stored, or otherwise handled;
 - e. The types and sizes of containers in which these substances were transported and stored; and
 - f. The persons or companies that supplied each such hazardous substance to your company.

Response: In response to question 6 and each subpart thereof: To the best of Pitney Bowes' information and belief, Pitney Bowes is unaware of hazardous substances that were used, generated, purchased, stored, or otherwise handled at Pitney Bowes' establishment in the Philadelphia Pennsylvania area between 1958 and 1976. Pitney Bowes has no additional information responsive to this request.

- 7. Identify all by-products and wastes generated, stored, transported, treated, disposed of, released, or otherwise handled by your establishment(s) in the Philadelphia, Pennsylvania area between 1958 and 1976. With respect to each such by product and waste identified, further provide:
 - a. The process(es) in which each such by-product and waste was generated, stored, transported, treated, disposed of, released, or otherwise handled;

Response: To the best of Pitney Bowes' information and belief, the only waste generated at, and disposed of from Pitney Bowes' Philadelphia establishment between 1958 and 1976 was regular office rubbish, that consisted primarily of paper and cardboard boxes. The rubbish may also have contained empty copier toner containers.

b. The chemical composition, characteristics, and physical state (solid, liquid, or gas) of each such by-product or waste;

Response: To the best of Pitney Bowes' information and belief, the office waste was in solid form.

c. The annual quantities of each such by-product and waste generated, stored, transported, treated, disposed of, released or otherwise handled;

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no actual knowledge regarding the annual quantity of office waste generated.

d. The types, sizes, and numbers of containers used to treat, store, or dispose of each such by-product or waste;

Response: To the best of Pitney Bowes' information and belief, there was one trash dumpster at its Philadelphia establishment.

e. The name of the individual(s) and/or company(ies) that disposed of or treated each such by-product or waste; and

Response: To the best of Pitney Bowes' information and belief, the office waste may have been removed by a private rubbish hauler. This belief is based solely on the two documents provided by EPA (attached hereto and described in response to question 5.c.) bearing bates numbers WM013763 and WM013762.

f. The location and method of treatment and/or disposal of each such by-product or waste.

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this subpart of question 7.

- 8. Did Pitney Bowes Inc. ever contract with, or make arrangements with any of the following entities, for the removal or disposal of waste from your facilities/establishments in the Philadelphia area between 1958 and 1976:
 - a. Folcroft Landfill Corporation;

Response: To the best of Pitney Bowes' information and belief, no.

b. Bernie McNichol;

Response: To the best of Pitney Bowes' information and belief, no.

c. Edward Mullin;

Response: To the best of Pitney Bowes' information and belief, no.

d. Clearview Land Development Corporation

Response: To the best of Pitney Bowes' information and belief, no.

e. Edward or Richard Heller;

Response: To the best of Pitney Bowes' information and belief, no.

f. Tri-County Hauling;

Response: To the best of Pitney Bowes' information and belief, possibly. Pitney Bowes received a copy of a purchase order from Pitney Bowes to Tri-County Hauling, Inc., from EPA, attached to this information request bearing bates number WM013763. The purchase order is not signed by Pitney Bowes, and Pitney Bowes is unaware of whether the purchase order was actually filled. With that caveat, Pitney Bowes will provide the information requested in question 9 below.

g. Eastern Industrial Corporation;

Response: To the best of Pitney Bowes' information and belief, no.

h. Marvin Jonas or Jonas Waster Removal;

Response: To the best of Pitney Bowes' information and belief, no.

i. Bernard McHugh or McHugh Trash Company;

Response: To the best of Pitney Bowes' information and belief, no.

j. S. Buckly (ey) Trash Hauling;

Response: To the best of Pitney Bowes' information and belief, no.

k. City Wide Services, Inc.

Response: To the best of Pitney Bowes' information and belief, no.

1. Gene Banta or Gene Banta Trash Removal;

Response: To the best of Pitney Bowes' information and belief, no.

m. Schiavo Brothers;

Response: To the best of Pitney Bowes' information and belief, no.

n. Charles Crumley or Crumley Waste;

Response: To the best of Pitney Bowes' information and belief, no.

o. Harman or Harway Trash;

Response: To the best of Pitney Bowes' information and belief, no.

p. Oil Tank Lines;

Response: To the best of Pitney Bowes' information and belief, no.

q. Paolino Company;

Response: To the best of Pitney Bowes' information and belief, no.

r. Charles Crawley Waste Hauling;

Response: To the best of Pitney Bowes' information and belief, no.

s. Ed Lafferty and Son;

Response: To the best of Pitney Bowes' information and belief, no.

t. Bazzarie Trash Company;

Response: To the best of Pitney Bowes' information and belief, no.

u. Sparky Barnhouse or ABM Disposal Services Company; and

Response: To the best of Pitney Bowes' information and belief, no.

v. Any other individual, company, or municipality.

Response: To the best of Pitney Bowes' information and belief, possibly. Pitney Bowes received a copy of a request for quotation from Pitney Bowes to Jos. J. McCann & Sons, Inc., from EPA, attached to this information request bearing bates number WM013762. Pitney Bowes is unaware of whether the request for quotation resulted in a contract. With that caveat, Pitney Bowes will provide the information requested in question 9 below.

- 9. For each of the above-identified entities with whom Pitney Bowes Inc. contracted or made arrangements with for waste removal and/or disposal, please identify the following:
 - a. The person with whom you made such a contract or arrangement;

Response: Pitney Bowes is unaware of the individual representing Tri-County Hauling, Inc or the individual representing Jos. J. McCann & Sons, Inc.

b. The date(s) on which or time period during which such material was removed or transported for disposal;

Response: The invoice referred to in question 8.f. is dated February 1, 1974, with the date February 14, 1974 also handwritten on the invoice. The invoice states that it is "a blanket purchase order covering the removal of rubbish from the Philadelphia Sales Training Center for 1974." It further states: "[t]his order expires December 31, 1974 and may be cancelled at any time."

The request for quotation referred to in question 8.v. is dated January 29, 1974 and states that it is for "the removal of rubbish from the Philadelphia Sales Training Center for 1974."

c. The nature of such material, including the chemical content, characteristics, and physical state (i.e., liquid, solid, or gas);

Response: The invoice referred to in question 8.f. and request for quotation referred to in question 8.v. both state that they are for "removal of rubbish from the Philadelphia Sales Training Center." To the best of Pitney Bowes' information and belief, the rubbish would have included solid office waste (e.g., paper, cardboard boxes, empty copier toner containers).

d. The annual quantity (number of loads, gallons, drums) of such material;

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this request.

e. The manner in which such material was containerized for shipment or disposal;

Response: To the best of Pitney Bowes' information and belief, the office waste may have been stored in a trash dumpster prior to pick up.

f. The location to which such material was transported for disposal;

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this request.

g. The person(s) who selected the location to which such material was transported for disposal;

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this request.

h. The individuals employed with any transporter identified (including truck drivers, dispatchers, managers, etc.) with whom your establishment dealt concerning removal of transportation of such material; and

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this request.

i. Any billing information and documents (invoices, trip tickets, manifests, etc.) in your possession regarding arrangements made to remove or transport such material.

Response: Pitney Bowes received a copy of the purchase order referred to in question 8.f., from EPA, attached to this information request bearing bates number WM013763. A copy is attached hereto.

Pitney Bowes received a copy of the request for quotation referred to in question 8.v., from EPA, attached to this information request bearing bates number WM013762. A copy is attached hereto.

- 10. Provide the names, titles, areas of responsibility, addresses, and telephone numbers of all persons who, between 1958 and 1976, may have:
 - a. Disposed of or treated materials at Clearview, Folcroft and Folcroft Annex or other areas of the Site:

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this request.

b. Arranged for the disposal or treatment of materials at Clearview, Folcroft and Folcroft Annex or other areas of the Site; and/or

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this request.

c. Arranged for the transportation of materials to Clearview, Folcroft and Folcroft Annex or other areas of the Site (either directly or through transshipment points) for disposal or treatment.

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes has no information responsive to this request.

- 11. For every instance in which your establishment(s) disposed of or treated material at Clearview, Folcroft and Folcroft Annex or other areas of the Site, or arranged for the disposal or treatment of material at the Site, identify:
 - a. The date(s) on which material was disposed of or treated at the Site;
 - b. The nature of such material, including the chemical content, characteristics, and physical state (i.e. liquid, solid, or gas);
 - c. The annual quantity (number of loads, gallons, drums) of such material;
 - d. The specific location on the Site where such material was disposed of or treated; and
 - e. Any billing information and documents (invoices, trip tickets, manifests, etc.) in your company's or establishment's(s') possession regarding arrangements made to dispose of or treat such material at the Site.

Response: In response to question 11 and each subpart thereof: To the best of Pitney Bowes' information and belief, Pitney Bowes did not dispose of or treat material at Clearview, Folcroft or Folcroft Annex or other areas of the Site, or arrange for the disposal or treatment of material at the Site.

- 12. Did your establishment(s), or any other company or individual ever spill or cause a release of any chemicals, hazardous substances, and/or hazardous waste, and/or nonhazardous solid waste on any portion of Clearview, Folcroft and Folcroft Annex or any other portion of the Site? If so, identify the following:
 - a. The date(s) the spill(s)/release(s) occurred;
 - b. The composition (i.e., chemical analysis) of the materials which were spilled/released;
 - c. The response made by you or on your behalf with respect to the spill(s)/release(s); and
 - d. The packaging, transportation, and final disposition of the materials which were spilled/released.

Response: In response to question 12 and each subpart thereof: To the best of Pitney Bowes' information and belief, Pitney Bowes has never spilled or cause a release of any chemicals, hazardous substances, and/or hazardous waste, and/or nonhazardous solid waste on any portion of Clearview, Folcroft and Folcroft Annex or any other portion of the Site. Pitney Bowes has no independent knowledge of any other company or individual that has ever spilled or cause a release of any chemicals, hazardous substances, and/or hazardous waste, and/or

nonhazardous solid waste on any portion of Clearview, Folcroft and Folcroft Annex or any other portion of the Site.

13. Please identify individuals employed by your establishment(s) who were responsible for arranging for the removal and disposal of wastes, and individuals who were responsible for payments, payment approvals, and record keeping concerning such waste removal transactions at your Philadelphia, Pennsylvania area establishment(s) between 1958 and 1976. Provide current or last known addresses and telephone number where they may be reached. If these individuals are the same persons identified by your answer to question 3, so indicate.

Response: To the best of Pitney Bowes' information and belief, based on the purchase order received from EPA, bearing bates stamp WM013762, the Pitney Bowes purchasing department may have been responsible for the payments, payment approvals, and record keeping concerning the removal of wastes from Pitney Bowes' Philadelphia, Pennsylvania area establishment between 1958 and 1976. Clayton Lang, whose name appears on the purchase order, is also identified by our answer to question 3. It is also possible that individuals who worked at the Pitney Bowes establishment on 8th and Arch streets in Philadelphia arranged for the removal of wastes from the building.

14. Did you or any person or entity on your behalf every conduct any environmental assessments or investigations relating to contamination at Clearview, Folcroft and Folcroft Annex or any other areas of the Site? If so, please provide all documents pertaining to such assessments or investigations.

Response: To the best of Pitney Bowes' information and belief, neither Pitney Bowes, nor any person or entity on Pitney Bowes' behalf has ever conducted any environmental assessments or investigations relating to contamination at Clearview, Folcroft and Folcroft Annex or any other areas of the Site.

15. If you have any information about other parties who may have information which may assist the EPA in its investigation of the Site, including Clearview, Folcroft and Folcroft Annex, or who may be responsible for the generation of, transportation to, or release of contamination of the Site, please provide such information. The information you provide in response to this request should include the party's name, address, telephone number, type of business and the reasons why you believe the party may have contributed to the contamination at the Site or may have information regarding the Site.

Response: To the best of Pitney Bowes' information and belief, Pitney Bowes does not currently have information about other parties who may have information which may assist the EPA in its investigation of the Site, including Clearview, Folcroft and Folcroft Annex, or who may be responsible for the generation of, transportation to, or release of contamination of the Site.

- 16. Representative of your establishment(s):
 - a. Identify the person(s) answering these questions on behalf of your establishment(s), including full name, mailing address, business telephone number, and relationship to the company.

Benjamin F. Wilson, Esq. Christina E. Carey, Esq. Beveridge & Diamond, P.C. 1350 I Street, N.W., Suite 700 Washington, D.C. 20005 (202) 789-6023 (202) 789-6048 Outside Counsel

David Pattee
Senior Corporate Environmental Engineer
Pitney Bowes Inc.
One Elmcroft Road
Stamford, CT 06926
(203) 351-6016

b. Provide the name, current address, and telephone number of the individual representing your establishment(s) to whom future correspondence or telephone calls should be directed.

Benjamin F. Wilson, Esq. Christina E. Carey, Esq. Beveridge & Diamond, P.C. 1350 I Street, N.W., Suite 700 Washington, D.C. 20005 (202) 789-6023 (202) 789-6048 Outside Counsel

David Pattee
Senior Corporate Environmental Engineer
Pitney Bowes Inc.
One Elmcroft Road
Stamford, CT 06926
(203) 351-6016

- 17. If any of the documents solicited in this information request are no longer available, please indicate the reason why they are no longer available. If the records were destroyed, provide us with the following:
 - a. Your document retention policy;

- b. A description of how the records were/are destroyed (burned, archived, trashed, etc.) and the approximate date of destruction;
- c. A description of the type of information that would have been contained in the documents; and
- d. The name, job title, and most current address known to you of the person(s) who would have produced these documents; the person(s) who would have been responsible for the retention of these documents; and the person(s) who would have been responsible for the destruction of these documents.

Response: In response to question 17 and each subpart thereof: To the best of Pitney Bowes' information and belief, it has no specific knowledge of the existence or destruction of the documents solicited in this information request. Pitney Bowes has attached its current document retention policy hereto. The document retention policy became effective March 1, 1999.

Pitney Bowes believes that if any documents responsive to any of the questions in this information request existed at one time, they would have been disposed of pursuant to the document retention policy. Pitney Bowes has attached the affidavit of Carol Rittereiser-Corrit, Manager of Pitney Bowes' Records Management Department, which contains additional responsive information regarding the search conducted by Pitney Bowes in its effort to respond to this request for information.

CERTIFICATION OF ANSWERS TO REQUEST FOR INFORMATION

I certify under penalty of law that I have personally examined and am familiar with the information submitted in this response to EPA's Request for Information regarding the Lower Darby Creek Superfund Site, dated August 2002, and all documents submitted herewith. Based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the submitted information is true, accurate, and complete, and that all documents submitted herewith are complete and authentic unless otherwise indicated. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment.

Joseph Shimsky
Executive Director

Corporate Safety and Environmental Affairs

PITNEY BOWES INC. SUBSIDIARIES OF THE REGISTRANT

The Registrant, Pitney Bowes Inc., a Delaware Corporation, has no parent.

The following are subsidiaries of the Registrant (as of December 31, 2001)

Company name	Country or state of incorporation	Company name	Country or state of incorporation	
Addressing Systems International Holdings		PB Global Holdings III Inc.	Connecticut	
Ltd.	England	PB Global Holdings IV Inc.	Connecticut	
Adrema Leasing Corporation	Delaware	PB Lease Holdings Inc.	Nevada	
Adrema Maschinen - und - Auto Leasing	Dodware	PB Leasing Corporation	Delaware	
GmbH	Germany	PB Leasing June Ltd.	England	
Adrema Maschinenbau Inc.	Delaware	PB Leasing March Ltd.	England	
Alysis Technologies International, Inc.	Delaware	PB Leasing September Ltd.	England	
Andeen Enterprises, Inc.	Panama	PB Leasing Services Inc.	Nevada	
Archiver Limited f/k/a Micromedia Limited	England	PB Miles Inc.	Delaware	
Artec International Corporation	California	PB Municipal Funding Inc.	Nevada	
AS Frankering	Norway	PB Nikko FSC Ltd.	Bermuda	
AT WORK CORP.	New York	PB Nihon FSC Ltd.	Bermuda	
Bell & Howell AG	Switzerland	PB Partnership Financing Inc.	Delaware	
Bell & Howell Benelux B.V.	Netherlands	PB Production International Corp.	Delaware	
Bell & Howell Benelux S.A.		PB Professional Services Inc.	Delaware	
Bell & Howell Europa B.V.	Belgium Netherlands		Delaware	
Bell & Howell France Holdings SAS	France	PB Public Finance Inc.	Delaware	
Bell & Howell Ges.m.b.H	Austria	PB World Trade Corp. PBA Foreign Sales Corporation	Barbados	
Bell & Howell Japan Ltd.	Japan Sinangan	PBG Holdings Inc. PB/PREFCO Real Estate Holdings Inc.	Delaware	
Bell & Howell (Singapore) Pte Ltd	Singapore Delaware		Delaware	
B. Williams Holding Corp.		Pitney Bowes Australia Pty.	Australia	
B. Williams Funding Corp.	Delaware	Pitney Bowes Australia FAS Pty. Limited	Australia	
Canadian Office Services (Toronto) Limited	Canada	Pitney Bowes Austria Ges.m.b.H	Austria	
Cascade Microfilm Systems, Inc.	California	Pitney Bowes of Canada Ltd.	Canada	
Chas. P. Young Health Fitness & Management,		Pitney Bowes Canada Holdings Limited	Canada	
Inc.	New York	Pitney Bowes China Inc.	Delaware	
CPLC Inc.	Delaware	Pitney Bowes Credit Australia Limited	Australia	
Datarite Systems Ltd.	England	Pitney Bowes Credit Corporation	Delaware	
Document Process S.A.	France	Pitney Bowes Danmark A/S (formerly Haro	ъ .	
ECL Finance Company, NV	Netherlands	Systemer AS)	Denmark	
Elmcroft Road Realty Corporation	Connecticut	Pitney Bowes Data Systems, Ltd.	Delaware	
FSL Holdings Inc.	Connecticut	Pitney Bowes de Mexico, S.A. de C.V.	Mexico	
FSL Risk Managers Inc.	New York	Pitney Bowes Deutschland GmbH	Germany	
Harlow Aircraft Inc.	Delaware	Pitney Bowes docSense, Inc.	Delaware	
Informatech Inc.	California	Pitney Bowes Document Messaging Technologies	_	
International Imaging Limited	England	(formerly Bell & Howell France SA)	France	
La Agricultora Ecuatoriana S.A.	Ecuador	Pitney Bowes Document Messaging Technologies		
Lease Continental GmbH	Germany	Limited (formerly Bell & Howell Limited)	England	
Mailcode Holdings, Inc.	Indiana	Pitney Bowes Espana, S.A.	Spain	
Mailcode, Inc.	Delaware	Pitney Bowes Finance S.A.	France	
Mailcode Foreign Sales Corporation	Barbados	Pitney Bowes Finans Norge AS	Norway	
Norlin Australia Investments Pty. Ltd.	Australia	Pitney Bowes Finance PLC (formerly PB Leasing		
Norlin Industries Ltd.	Canada	Ltd.)	England	
Norlin Music (U.K.) Ltd.	England	Pitney Bowes Finance Ireland Limited	Ireland	
Oy Adrema Helsinki	Finland	Pitney Bowes France S.A.	France	
PB Air Inc.	Nevada	Pitney Bowes Global Limited	England	
PB Aircraft Finance Inc.	Delaware	Pitney Bowes Holding SNC	France	
PB Australia Funding Pty. Ltd.	Australia	Pitney Bowes Holdings Denmark ApS	Denmark	
PB Canada Funding Ltd.	Canada	Pitney Bowes Holdings Ltd.	England	
PB CFSC I Inc.	Virgin Islands	Pitney Bowes Hong Kong Inc.	Delaware	
PB Equipment Management Inc.	Delaware	Pitney Bowes Hong Kong Ltd.	Hong Kong	
PB Forms, Inc.	Nebraska	Pitney Bowes India Inc.	Delaware	
PB Funding Corporation	Delaware	Pitney Bowes Insurance Agency, Inc.	Connecticut	
PB Global Holdings Inc.	Connecticut	Pitney Bowes International Holdings, Inc.	Delaware	
PB Global Holdings II Inc.	Connecticut	Pitney Bowes Italia S.r.l.	Italy	

PITNEY BOWES INC. SUBSIDIARIES OF THE REGISTRANT

The Registrant, Pitney Bowes Inc., a Delaware Corporation, has no parent

The following are subsidiaries of the Registrant (as of December 31, 2001)

	Country or state		Country or state	
Сотралу лате	of incorporation	Company name	of incorporation	
			·-	
Pitney Bowes Japan KK	Japan	PREFCO VI Inc.	Delaware	
Pitney Bowes (Ireland) Limited	Ireland	PREFCO VI LP Inc.	Delaware	
Pitney Bowes (Macau) Limited	Macau	PREFCO VII Inc.	Delaware	
Pitney Bowes Mail and Messaging Systems		PREFCO VII LP Inc.	Delaware	
(Shanghai) Co Ltd.	Shanghai	PREFCO VIII LP Inc.	Delaware	
Pitney Bowes Management Services Belgium,	-	PREFCO IX LP Inc.	Delaware	
S.A.	Belgium	PREFCO XI LP Inc.	Delaware	
Pitney Bowes Management Services Canada	•	PREFCO XII LP Inc.	Delaware	
Inc.	Canada	PREFCO XIII Inc.	Delaware	
Pitney Bowes Management Services Denmark,		PREFCO XIII LP Inc.	Delaware	
A.S.	Denmark	PREFCO XIV LP Inc.	Delaware	
Pitney Bowes Management Services France		PREFCO XV LP Inc.	Defaware	
S.A.S.	France	PREFCO XVI Inc.	Delaware	
Pitney Bowes Management Services GmbH	Germany	PREFCO XVI LP Inc.	Delaware	
Pitney Bowes Management Services Italia		PREFCO XVII Inc.	Delaware	
S.r.l.	Italy	PREFCO XVII LP Inc.	Delaware	
Pitney Bowes Management Services Limited	England	PREFCO XVIII LP Inc.	Delaware	
Pitney Bowes Management Services	Different	PREFCO XIX LP Inc.	Delaware	
Netherlands, B.V.	Netherlands	PREFCO XXI Inc.	Delawarc	
Pitney Bowes Management Services Norway	1 (DINO) Janua	PREFCO XXI LP Inc.	Delaware	
A.S.	Norway	PREFCO XXII Inc.	Delaware	
Pitney Bowes Management Services Sweden	11017111	PREFCO XXII LP Inc.	Delaware	
AB	Sweden	PREFCO XXIV Inc.	Delaware	
Pitney Bowes Management Services (Ireland)	D Wedell	PREFCO XXV Inc.	Delaware	
Limited	Ireland	PREFCO – Dayton Community Urban		
Pitney Bowes Management Services, Inc.	Delaware	Redevelopment Corporation	Ohio	
Pitney Bowes New Zealand Limited	New Zealand	PREFCO Twelve Holdings Inc.	Delaware	
Pitney Bowes Oy	Finland	P. Kember Limited	England	
Pitney Bowes Cimited	England	P. Technical Services Limited	England	
Pitney Bowes Properties Inc.	Connecticut	Remington Customer Finance Pty. Limited	Australia	
Pitney Bowes Real Estate Financing	Connecticut	ROM Holding Pty. Limited	Australia	
Corporation	Delaware	ROM Securities Pty. Limited	Australia	
Pitney Bowes SA (Pty) Ltd.	South Africa	Sales & Service Training Center Inc.	Georgia	
Pitney Bowes Servicios, S.A. de C.V.	Mexico	Secap SA	France	
Pitney Bowes Shelton Realty Inc.	Connecticut	Secap Industrié SARL	France	
Pitney Bowes Svenska Aktiebolag	Sweden	Secap Posthantering AB	Sweden	
Pitney Bowes (Switzerland) AG	Switzerland	Secap Technologies Ltd.	England	
Pitney Bowes (Thailand) Limited	Thailand	Secap USA, Inc.	Pennsylvania	
Pitney Structured Funding I Inc.	Delaware	SFFEP SA	France	
Pitney Bowes Technologies GmbH (formerly	Delattare	Sopalil SA	France	
Bell & Howell GmbH)	Germany	Techno Mail Service K.K.	Japan	
Pitney B2B Capital.com Inc.	Delaware	Technopli SARL	France	
PitneyWorks.com Inc.	Delaware	The Pitney Bowes Bank, Inc.	Utah	
PREFCO Dover Inc.	Delaware Delaware	Time-Sensitive Delivery Guide Inc.	Delaware	
PREFCO Onze Inc.	Delaware	Tower FSC, Ltd.	Bermuda	
PREFCO I LP Inc.	Delaware Delaware	Universal Postal Frankers Ltd.	England	
	Delaware Delaware	Waterview Resolution Corporation	Massachusetts	
PREFCO II SPE Inc. PREFCO II Inc.	Delaware Delaware	Wheeler Insurance, Ltd.	Vermont	
	Delaware Delaware	1136 Corporation	Delaware	
PREFCO III LP Inc.	Delaware Delaware	•	Delaware	
PREFCO IV LP Inc.		75 V Corp.	Detawate	
PREFCO V LP Inc.	Delaware			

Pitney Bowes 69 WALNUT STREET, STAMFORD, CONN. 06904 SHIP TO LOCATION NO. SHOWN BELOW PURCHASÉ ORDE NUMBER Tri-County Hauling, Inc. 81199 1777 Calcon Nook Road Sharon Hill, Pa. 19079 SHOW THIS HUMBER ON CL RESPONDENCE, INVOICES FORM 86B-4/73 PACKING LISTE. DATE THE WEST TO THE PROBLEMS A TOTAL CODE DEPARTMENT 5640-442 2-1-74 DISTIMATION QUANTITY TO ARRIVE --SHIP TO LOCATION This is a blanket purchase order covering the removal of rubbish from the Philadelphia Sales \$55.00/mont Training Center for 1974. Per your quotation dated 1-15-74. Please indicate the above purchase order number on your invoices. This order expires December 31, 1974 and may be cancelled at any time. Supercedes P.O. 62437.

Please send us Workmen's compensation Certificate

ACCEPTANCE OF THIS ORDER INDICATES ADREEMENT TO COMPLY WITH ALL TERMS AND CONDITIONS STATED HEREIN AND ON THE REVENSE SIDE MEREOF AND ALL ATTACHMENTS.

Pitney Bowes

SUBMIT INVOICES IN TRIPLICATE TO ATTENTION OF ACCOUNTS PAYABLE SECTION.
PLEASE COMPLETE AND RETURN ATTACHED ACKNOWLEDGMENT COPY.

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'neyBowes

69 WALNUT STREET, STAMFORD, CONN 06904

REQUEST FOR QUOTATION

NUMBER) 007985 JAN. 29,

INQUIRY INSTRUCTIONS

1. Bidder must specify Dalivery, F.O.B. Point, Terms, and return in time stated, in order to receive consideration.

1974

- Please quote your price breaks, if they occur at quantities not shown. Also advise length of time quotation will remain in effect.
- Any necessary dies are to be described in detail and quoted separately. Estimate production rate and die life.
- It is necessary to provide the following information regarding special tooling in order for your quotation to be considered:
 - A. Who takes title.
 - Cost of withdrawing tools, if any.
 - C. Who is responsible for tool maintenance costs.
 - Who is responsible for tool replacement costs necessary due to normal wear.
- We reserve the right to accept or reject all or any part of your quotation.

		You	r quatation.	,,-
ITEM NO.	QUANTITY	PART NUMBER OF DESCRIPTION	UNIT COST	MOUNT
		This is a blanket purchase of covering the removal of rubb Philadelphia Sales Training for 1974.	ish from the	
		Supercedes P.O. 62437.		
		PLEASE SUBMIT YOUR QUOTATION SEVEN DAYS.	WITHIN	
			WM013762	
INFORMATIC	N BELOW MUST BE	SUPPLIED BY BIDDER	1	
S .		at Fue	N 10: PURCHASING DEPT.	
<u> </u>		TOSHWERY DATE	MINEY BOWES	

SIGNED DATE ATTENTION OF Clayton T. Lang, Jr. Buyer

CERTIFICATION of CAROL RITTEREISER-CORITT

I, CAROL RITTEREISER-CORITT, of full age hereby Certify as follows:

- 1. I am currently employed by Pitney Bowes Inc. ("Pitney Bowes") as the Manager of Pitney Bowes' Records Management Department. I have held this position for four years, and have responsibility for developing and directing implementation of companywide records management policies and procedures.
- 2. It is my understanding that Pitney Bowes must provide information responsive to the request for information sent by the United States Environmental Protection Agency, Region III, regarding the Lower Darby Creek Area Superfund Site, dated August, 2002 ("Request").
- 3. As part of Pitney Bowes' effort to fully respond to the Request, I directed my staff to conduct a diligent search of Pitney Bowes' records database. This database encompasses all Pitney Bowes materials and documents currently held in records storage. Because the Request seeks information prior to 1978, any relevant or responsive documents could be located in records storage.
- 4. I directed that over twenty-five (25) terms be used in the records search. The terms were designed to retrieve any information that could be potentially relevant or responsive to the Request.
- 5. As a result of this search, my staff did not locate any documents relevant or responsive to the Request.
- 6. I hereby Certify that the foregoing statements are true to the best of my knowledge. I understand that if any of the foregoing statements are willfully false that I am subject to penalties.

CAROL RITTEREISER-CORITT

DATED: October 28, 2002

INTRODUCTION

Objectives

The purpose of the Records Management Program is to establish systematic procedures for the retention, storage, retrieval, destruction and/or protection of all records and information generated and retained by the Company. The authority to administer this program has been delegated to Corporate Records Management under Policy #01-060.

The provisions of this policy are applicable to all domestic operations of Pitney Bowes Inc. The Program has been designed to meet the legal and operating requirements of our business. This is to ensure that the Company has complete and accurate information when required, and to ensure that employees are processing, handling and maintaining records and information cost effectively.

The manual has been published to assist all locations and departments in implementing and maintaining compliance with the Records Management Program.

Policy Statement

Records are retained by Pitney Bowes for as long as they are necessary to conduct company business, to meet legal requirements, to support tax audit, and to comply with government regulations, statutes, and codes.

Master Records Retention Schedules have been developed and approved by Legal, Tax, Audit and Records Management. The retention periods incorporated into these schedules are to be implemented in the normal course of business and are applicable to all records (electronic, hard copy and all other media formats). Appropriate inactive records are to be transferred to storage and obsolete records are to be destroyed following the procedures set forth in this manual.

Scope

These procedures apply to all Pitney Bowes departments.

RESPONSIBILITY

Pitney Bowes Employees

Pitney Bowes employees are required to retain certain records for various periods of time for legal and regulatory reasons. In order to meet these legal and regulatory requirements, comprehensive Records Retention Schedules have been developed covering all Pitney Bowes records. By regularly disposing of records according to these schedules, we meet our legal and regulatory recordkeeping commitments and protect our employees.

NOTE: The one exception to this rule occurs when there is a pending or imminent litigation, investigation, or audit, at which time relevant records cannot, by law, be destroyed. Additional direction in this area should be obtained from Pitney Bowes Manager, Records Management or the Legal Department.

Corporate Records Management Department

- Maintains all required records management documentation (i.e., records retention schedules, manuals, policy and procedures, etc.)
- Assists Department Coordinators in the orderly transfer and destruction of inactive and obsolete records.
- Maintains and distributes a listing or automated database of all records transferred to storage.
- Obtains appropriate approvals and ensures certified destruction of inactive records.
- Maintains an inventory listing of all stored records that are destroyed in the normal course of business.
- Services requests for references to records stored in off-site records center(s).
- Coordinates the protection of designated vital records.

- Maintains liaison with record center to ensure the efficient, economical and secure storage of inactive records, including the elimination of duplication of records in storage.
- Conducts regularly scheduled records reviews.

Pitney Bowes Records Management Advisory Committee

- Reviews Pitney Bowes retention procedures annually.
- Reviews and approves proposed changes to the Records Retention Schedule.
- Reviews major issues regarding retention policy.
- Ensures uniform program implementation throughout Pitney Bowes.

Department Managers

- Appoint a Department Records Coordinator (DRC) to act as liaison to the Pitney Bowes Manager, Records Management.
- Consult with DRC concerning maintenance of the Records Management Program.
- Maintains a current copy of the department's Records Retention Schedule.
- Reviews and authorizes destruction of department records including office records.
- Ensures that department policy and procedures related to records meet corporate records policy and procedures.

Department Records • Coordinators

- Assists department personnel in the development of the Departmental Records Retention and Vital Records Schedules.
- Notifies the Pitney Bowes Manager, Records Management of any changes necessary to the Departmental Records Retention Schedule.
- Assists department personnel in the orderly and proper transfer of inactive records.

- Documents and maintains copies of appropriate company forms of records transferred or destroyed in the normal course of business.
- Communicates department reference requests for records stored at the records center to the Pitney Bowes Records Administrator.
- Protects designated vital records maintained by the department as specified on the Vital Records Schedule.
- Conducts a timely review of the destruction list to ensure proper destruction of obsolete records and notification to Pitney Bowes Manager, Records Management of any records needing to be temporarily removed from destruction list.

Legal Department

- Reviews and approves Pitney Bowes' Master Records Retention Schedule to ensure compliance, where necessary, of Pitney Bowes consolidated recordkeeping requirements.
- Approves subsequent changes that affect the total life of any record series defined as an "Official Record" and/or held by the "Office of Record."
- Notifies Pitney Bowes Manager, Records
 Management of proposed changes to the schedule to be reviewed and approved.
- Notifies appropriate Department Managers, Pitney Bowes Manager, Records Management of any "legal hold" on records under their control.
- Notifies appropriate Department Managers and Pitney Bowes Manager, Records Management of the lifting of any record "holds" in force.

PITNEY BOWES

Tax Department

- Reviews and approves Pitney Bowes' Master Records Retention Schedule to ensure compliance with Pitney Bowes finance and audit recordkeeping requirements.
- Notifies Department Managers and Pitney Bowes Manager, Records Management of any "tax hold" placed on records under their control and notifies of release of "hold".
- Notifies Department Managers, and Pitney Bowes Manager, Records Management of the completion of local, state, and federal tax audit.
- Notifies the Pitney Bowes Manager, Records
 Management of any new tax or other financial
 regulations affecting records retention requirements.

IMPLEMENTATION

Records Retention

The basic purpose of a records retention program is to systematically manage all records generated or received by the Company from their creation to ultimate destruction. The objectives are:

- 1. To accommodate the destruction of outdated or unnecessary information.
- 2. To implement consistent recordkeeping practices ensuring compliance with recordkeeping requirements and the Company's operating needs.
- 3. To improve the efficiency of activities related to storage, retrieval, destruction and protection of the Company's information resources.
- 4. To reduce recordkeeping costs.

Implementation Procedures

Departmental Records Inventory (Optional)

Preparation of a Departmental Records Inventory will provide a list of all the records located within your department as well as the dates of each. It is not mandatory that an Inventory be completed. However, it can be a valuable reference tool to:

- Define the corresponding Record Series and establish retention.
- 2. Locate records
- 3. Ease the destruction process
- 4. Aid in the preparation of the Departmental Records Retention Schedule

PITNEY BOWES

Preparation

To complete the Departmental Records Inventory follow the steps below:

- 1. Business Unit
- 2. Location Name
- 3. SAP Cost Center Number
- 4. Department Name
- 5. Drawer Shelf Code
 - Each drawer should be assigned a consecutive number and each shelf an alphabetic letter.
- 6. Record/File Title
 - The title of the record or file folder label should be listed. If all records within a drawer are the same it is not necessary to list each folder. However, if a variety of subjects are filed in the same drawer, then each must be listed (i.e., Budgets, Expense Reports, Speeches).
- 7. Dates of Records
 - Show the time span in years for each title entry.
- 8. Record Series Title
 - This refers to the Record Series Title that best describes the Record Title. Record Series Titles are found in the Master Records Retention Schedule listings in Sections 3 and 4.
- 9. Record Code
 - The numerical code assigned to a Record Series Title.

10. Retention Period

 This is the length of time the "Official Copy" of a record is to be retained prior to destruction. Departments that are not designated as the "Office of Record" should only retain informational copies until their active use ceases, but in no case longer than the "official" retention period. One year plus current is the recommended retention for "information copies."

11. Preparer's Name

• Name of the individual preparing the Inventory.

Departmental Records Retention Schedule

This is one of the compliance documents for records retention and will be subject to review by the internal auditors. This form must be in typed format with the appropriate signatures.

It is a summary document of the records retained by the department (both active and inactive) along with the period of time each record series is to be retained.

Preparation

- 1-4 Organization and Department Information.
- 5. Record Code is the numeric identifier associated with each respective Record Series Title.
- 6. Record Series Title is the title which describes the documents being retained. If you have chosen to complete a Departmental Records Inventory, this information is taken directly from that form. Otherwise Sections 3 and 4 should be utilized to determine each Record Series Title that represents the information being retained in your department. Each Record Series Title should only be listed once in alphabetic order.
- 1. The form number appears in the bottom left hand corner of the document.
- 2. This column of information reflects whether or not your department has been designated with the responsibility of retaining the records. To determine the "Office of Record" designation, please refer to Sections 3 and 4. If your department is not responsible for the record, indicate "No." It is recommended that informational copies be retained only for the current year and one previous year. If "Yes", you must retain the records for the length of time reflected in the manual. In no case may records be kept longer than the retention period indicated in this manual.
- 3. This column of information reflects the length of time each Record Series is retained in your department prior to their transfer to a Records Center. If records are not referred to frequently

(less than once a month) consideration should be given to accelerate their transfer to a Records Center.

- The length of time each Record Series is to be retained in the Records Center should be reflected in this column.
- 5. The "Total Retention" column reflects the length of time each Record Series will be retained prior to its destruction. If your department does not utilize a Records Center, the "Total" will be the same as indicated in the "In Department" column. If, however, your department does utilize a records center, the "Total" column will be the sum of both "In Department" and "In Records Center" columns. Please note that the "Total Retention" must not exceed the retention period listed in the Master Retention Schedules (Sections 3 and 4).
- This column reflects special "Attributes" of a particular Record Series as indicated in Sections 3 and 4. Any additional pertinent information may also be entered in this column.
- 7. Signature of Department Manager approving the Departmental Records Retention Schedule.
- Signature of Corporate Records Manager.

The completed Departmental Records Retention Schedule signed by the Department Manager must be forwarded to Records Management for review and approval. Once approved, the original document will be returned to the Records Coordinator.

Departmental Records Retention Schedules must be reviewed annually for deletions, additions, or revisions.

Destruction Procedures

When the retention period for a record has expired, the department will be responsible for authorization and destruction of the records, keeping in mind any "records holds" or exceptions to policy.

The department must prepare a Certificate of Records Destruction:

- To show that records were destroyed in the normal course of business in accordance with the retention policy.
- To verify compliance with the Departmental Records Retention Schedule.

This document is also subject to review by the internal auditors.

Preparation

- 1. SAP cost center number
- 2. Department name
- Indicate volume of records being destroyed (i.e.; 1 drawer, ½ drawer, etc.)
- 4. Record Series Title as listed on the Departmental Records Retention Schedule
- 5. Record Code identifying Record Series Title
- Form Number (if any) bottom left hand side of document
- 7. The dates covering the records to be destroyed
- Manager's signature acknowledging these records have been identified for destruction. (Do not physically destroy the records listed until Records Management and Legal have approved the records for destruction.)
- 9. Date of manager's acknowledgement

- 10.Forward the Certificate of Records Destruction to the Manager, Internal Services for approval at mail stop code 08-31.
- 11.After Records Management and Legal have approved the records for destruction, the Certificate of Records Destruction will be returned to the department manager to authorize the physical destruction of the records.
- 12.Signature of Department Manager (to be signed only after the records have been physically destroyed.)
- 13. Print the name of the department manager authorizing destruction.
- 14. Date the records were physically destroyed.

The original Certificate of Records Destruction should be retained with your Departmental Records Retention and Vital Records Schedules subject to review by the internal auditors.

Disposal of records should be handled as follows:

- Non confidential records should be sorted and disposed of in accordance with recycling efforts at each respective location.
- Confidential or sensitive records must be shredded. For large volumns of shredding, please contact the Records Management Department.

PITNEY BOWES

Records Policy Modification Request

The Records Management Program has been designed to meet the changing needs of our business. There may be occasions when it becomes necessary to modify a retention period due to operational need, legal requirement or to establish a new Record Series and retention period. To accommodate these changes, while maintaining the legal sufficiency of our program, the Policy Modification Request form has been developed.

Preparation

Section I

1 – 4 Organization and department information.

Section II

Please indicate which of the items listed relate to your request.

Section III

- 6. If you are requesting a revision to an existing retention practice, please indicate the current policy on the left and the proposed changes on the right.
- 7. For a new record series complete the information requested as to title of the Record Series, which department is responsible for the record and the length of time it must be retained. Also provide a description of the record which distinguishes it from an existing Record Series. Indicate whether this record is vital to the Company. Example: In the event of a disaster this vital record would be required to:
 - Resume operations
 - Establish our legal or financial position
 - Meet obligations to shareholders, customers or employees

Section IV

- 8. Provide an explanation regarding your recommended retention period. If it is a legal requirement, please attach a copy of the regulation or law. Please include all pertinent information in your statement.
- 9. Signature of department head endorsing request.
- 10. Title of individual endorsing request.
- 11. Print name of individual endorsing request.
- 12. Date of request.

Annual Certificate of Compliance

Each Department Manager having responsibility for adherence to a Departmental Records Retention Schedule will be required to submit a Certificate of Compliance on an annual basis. Certification takes place after completion of the annual file review at the beginning of each year. This document certifies compliance with Pitney Bowes Records Retention Policy and should be submitted to Records Management no later than March 31 of each year. Each department should retain a copy of the Annual Certificate of Compliance.

Pitney Bowes	
Reco	rds Management
Annual Cer	tificate of Compliance
department work areas, both common and	records under my area of responsibility within personal, have been reviewed and are in
department work areas, both common and compliance with the Company's Records I This compliance includes review and adhes Schedule including the disposition and/or of the compliance includes the compliance	personal, have been reviewed and are in Management Policy and Procedures. It is the Departmental Records Retention destruction of all records and information in
department work areas, both common and compliance with the Company's Records I This compliance includes review and adhes Schedule including the disposition and/or accordance with the above mentioned schedule.	personal, have been reviewed and are in Management Policy and Procedures. It is the Departmental Records Retention destruction of all records and information in
department work areas, both common and compliance with the Company's Records I This compliance includes review and adhe Schedule including the disposition and/or accordance with the above mentioned schassure this compliance has been taken.	I personal, have been reviewed and are in Management Policy and Procedures. Personate to the Departmental Records Retention destruction of all records and information in edules and procedures. All necessary action to
department work areas, both common and compliance with the Company's Records I This compliance includes review and adher Schedule including the disposition and/or accordance with the above mentioned scheduser this compliance has been taken.	I personal, have been reviewed and are in Management Policy and Procedures. Prence to the Departmental Records Retention destruction of all records and information in edules and procedures. All necessary action to Signature of Department Manager

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
07-0050	Absence Reports	All Departments	2 Years	
07-0100	Accident & Injury Reports	Medical/Originating Department	5 Years	
01-0050	Account Analyses	Accounting/Tax Services	* Tax Audit/5 Years	
11-0040	Account Assignments	Sales	5 Years	
01-0100	Account Reconciliations	Accounting	* Tax Audit/6 Years	
01-0150	Accounts Payable Activity Records	Accounts Payable	Tax Audit	
01-0200	Accounts Payable Invoices	Accounts Payable	Tax Audit/6 Years	
01-0250	Accounts Payable Register	Accounts Payable	Tax Audit/6 Years	Vital
01-0300	Accounts Receivable Aging Reports	Cash & Credit	7 Years	
01-0350	Accounts Receivable Invoices	Cash & Credit	* Tax Audit/6 Years	
01-0400	Accounts Receivable Refund System	Accounts Receivable	* Tax Audit/7 Years	
01-0450	Accounts Receivable Register	Cash & Credit	* Tax Audit/6 Years	Vital
04-0050	Acquisition Prospects	Corporate Development	5 Years After Inactive	
04-0100	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures	Legal/Corporate/Accounting	7 Years After Tax Audit	
04-0102	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures: Closing Binders	Corporate Legal	Permanent	Vital

^{*} Records are to be retained for the longer of the two periods. October, 2002

COMPANY WIDE

Official Conv

Record <u>Code</u>	Record Series Title	Office of Record	Current Year Plus Retention Period	<u> Attributes</u>
11-0050	Adjustment Records	Sales	6 Years	
07-0150	Affirmative Action Plans	Employee Relations	2 Years	
13-0050 09-0050 05-0050 09-0060 07-0200 04-0120 09-0100 04-0130 09-0150 12-0050 09-0200 09-0212	Agreements/Contracts: Construction Contaminated Site Remediation Credit Distributor Employment Foreign Exchange General Interest Swap Patent Purchasing Royalty/License: Intercompany Royalty/License: Third Party	Real Estate Safety & Environment Treasury Corporate Legal Human Resources/Legal Corporate Treasury Originating Department Treasury Intellectual Property Purchasing Intellectual Property Corporate Legal/Intellectual Property	10 Years After Project Completion Project Completion + 15 Years • Expiration + 6 Years/Tax Audit Expiration + 20 Years Termination + 6 Years Tax Audit Expiration + 6 Years • Expiration + 6 Years • Expiration + 15 Years • Expiration/Tax Audit Permanent Permanent	Confidential Confidential Vital
07-0210 09-0250 09-0300	Severance Trademark Wastewater	Human Resources/Compensation Intellectual Property Safety & Environment	7 Years After Termination Permanent Expiration + 6 Years	
04-0150	Annual Report Workpapers & Disclosures	Corporate Accounting	Permanent	
04-0200	Annual Reports	Corporate Accounting & Budgets	Permanent	Vital

KY/OH=EX=15; IL/IN/LA/WY=EX

^{*} Records are to be retained for the longer of the two periods.

COMPANY WIDE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	Attributes
07-0250	Applications For Employment-Not Employed	Human Resources	2 Years	
08-0050	Area Exposure Monitoring Records	Safety & Environment	30 Years	Vital
03-0050	Artwork	Graphic Arts	2 Years Or Historical Review	
10-0050	Assembly Instructions	Manufacturing	Life Of Equipment	
03-0100	Audio/Visual Productions	Communications	5 Years Or Historical Review	
01-0550	Audit Workpapers	Internal Audit	5 Years	
09-0350 01-0500 09-0355 01-0510 10-0060 15-0050	Audits: Environmental Compliance External – Management Letters External – Postal Authority Internal ISO System Assessment Tax	Safety & Environment Internal Audit Meter Security Systems Internal Audit Quality Assurance Tax Services	Permanent 5 Years 25 Years 5 Years 10 Years 8 Years	Confidential Vital Confidential
05-0100	Bad Debt Analysis	General Accounting	Tax Audit	Confidential
01-0650	Balance Sheet Analysis	Corporate Accounting	Tax Audit + 10 Years	
01-0700	Balance Sheets	General Accounting	Permanent	
01-0750	Bank Account Reconciliations & Statements	General Accounting	Tax Audit	
01-0800	Bank/Lock Box Deposits	Cash & Credit	2 Years	

Section 3

October, 2002

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Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
05-0150	Bankruptcy Claims	Credit	* Tax Audit/8 Years	
07-0300	Benefit Claim Reports	Benefits	5 Years	
07-0350	Benefit Enrollment Records: Beneficiary Selection/Changes, Enrollments, Changes, Cancellations	Benefits	6 Years After Superseded Or Termination	Vital/Confidential
07-0400	Benefit Plans & Amendments	Corporate Employee Relations/Legal	Life Of Plan + 6 Years	Confidential
14-0050	Bills Of Lading	Shipping & Receiving/Distribution	3 Years	
06-0050	Blueprints	Engineering/R & D	Until Updated	
01-0850 08-0100	Bonds: Government Savings Bonds Surety	Payroll Risk Management	3 Years Expiration + 2 Years	
01-0900	Budget Data	Corporate Accounting & Budgets	5 Years	
01-0950	Budget Gross Actuals	Corporate Accounting & Budgets	* Tax Audit/5 Years	
01-1000	Budget Workpapers	All Departments	3 Years	
02-0050	Business & Operating Plans	All Departments	5 Years	
04-0250	By-Laws & Amendments	Corporate Secretary	Permanent	Vital

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
01-1050	Capital Investment Proposals	Finance Planning	20 Years	
01-1100	Cash Receipts & Disbursements Journal	Accounts Payable/Cashier	* Tax Audit/7 Years	
08-0150	Certificates Of Insurance	Risk Management	Expiration + 3 Years	
01-1200	Chart Of Accounts	Tax Service	Until Superseded/Tax Audit	
01-1250 01-1260 01-1270	Check Registers: Accounts Payable General Payroll	Accounts Payable General Accounting Payroll	Tax Audit Tax Audit Tax Audit	Confidential
01-1300 01-1310 01-1320	Checks – Cancelled Or Voided: Accounts Payable Other Payroll	Accounts Payable Accounts Payable/General Accounting Payroll/General Accounting	Tax Audit/6 YearsTax Audit/6 YearsTax Audit	
02-0100	Chronological Files	All Departments	2 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
08-0200 08-0210 08-0220 08-0230 16-0050 08-0240 08-0250 08-0260 08-0270	Claims: Automobile General Liability Hazardous Waste Insurance Loss & Damage Other Product Liability Property Workers Compensation	Risk Management Risk Management/Legal Safety & Environment/Legal Risk Management/Legal Transportation Risk Management/Legal Risk Management/Legal Risk Management	Final Resolution + 7 Years Final Resolution + 7 Years Permanent Final Resolution + 7 Years 3 Years After Closed Final Resolution + 6 Years Final Resolution + 5 Years Final Resolution + 6 Years Final Resolution + 7 Years	Vital
05-0195	Collection Account Records	Customer Support	Final Resolution + 7 Years	
05-0200	Collection Agency Reports	Cash Credit Operations	7 Years	
07-0450	College Recruiting Records	College Relations	3 Years	
01-1350	Commission Slips	Payroll	Tax Audit	Confidential
03-0150	Community Projects	Community Relations	5 Years After Completion Of Project	
16-0100	Company Car Records	Transportation	6 Years After Disposal	
11-0100	Competitive Activity Reports	Sales	5 Years	
10-0080	Component Part Records	Quality	Life of Part + 5 Years	
02-0140	Conflict of Interest Compliance	Internal Audit	Permanent	Vital

COMPANY WIDE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u> Attributes</u>
13-0050	Construction Agreements	Real Estate	10 Years After Project Completion	
13-0100	Construction Permits	Real Estate	10 Years After Project Completion	
13-0150	Construction Progress Reports	Real Estate	10 Years After Project Completion	
13-0200	Contracts Of Sale – Real Property	Corporate Legal	Permanent	Vital
04-0300	Contribution Records	Corporate Contributions	* Tax Audit/6 Years	
09-0400	Copyrights	Intellectual Property	Permanent	
02-0150	Correspondence - General	All Departments	2 Years Max (See Special Procedures)	
05-0250	Credit Profiles	Cash & Credit	3 Years	
11-0150	Customer Account History Records	Sales	6 Years After Inactive	
11-0200	Customer Complaint Records	Office Of The President/Legal	Resolution + 6 Years	
11-0250	Customer Lists	Sales	Current	Vital
04-0350	Debt Instruments	Corporate Finance	Permanent	
13-0250	Deeds	Real Estate	Permanent	

KY/OH=EX; IL/IN/LA/WY=EX

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^{*} Records are to be retained for the longer of the two periods. October, 2002

COMPANY WIDE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u> Attributes</u>
14-0100	Delivery Records	Shipping & Receiving/Distribution	2 Years Maximum	
14-0150	Demurrage	Shipping & Receiving/Distribution	2 Years	
02-0200	Department Goals & Objectives	All Departments	2 Years	
01-1400	Depreciation Schedules	General Accounting	Disposal + 6 Years	
01-1450	Direct Deposit Authorization Forms	Payroll	3 Years After Cancellation	Confidential
01-1500	Director's Report Analyses – Monthly	Corporate Accounting & Budgets	10 Years	
06-0100 06-0110	Drawings: Engineering Patent	Engineering/R & D Intellectual Property	Permanent 25 Years	Vital
16-0150	Driver's Logs	Transportation	1 Year	
16-0200	Driver's Trip Reports	Transportation	1 Year	
16-0205	Duty Drawback Claims	Transportation	3 Years After Final Resolution	
13-0300	Easements	Real Estate	Permanent	
07-0500	Education Expense/Tuition Reimbursement	Human Resources	Tax Audit	
07-0650	Employee Benefit Case Files	Benefits	Final Resolution + 6 Years	Confidential
07-0600	Employee Benefit Claims	Benefits	Final Resolution + 6 Years	Confidential

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Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	<u> Attributes</u>
07-0700	Employee Disability Records	Disability Assistance	30 Years After Termination	Confidential
07-0750	Employee Fitness Records	Strategic Resources & Administrative Services	Termination	Confidential
07-0800	Employee Medical Records	Medical	30 Years After Termination	Confidential
07-0850	Employee Personnel Files	Human Resources	Termination + 7 Years	Confidential
07-0900	Employee Stock Ownership Plan Records	Stockholder Services	Tax Audit	
07-0950	Employee Training & Development	Human Resources	7 Years After Termination	
07-1000	Employment Eligibility Verification	Employee Relations	* 3 Years/Termination +1 Year	Confidential
06-0140	Engineering Change Notices	Configuration Management	Permanent	Vital
06-0150	Engineering Test Records	Engineering/Manufacturing	Permanent	
12-0090	Environmental Compliance Certificates	Engineering/Purchasing	Permanent	
12-0100	Equal Employment Opportunity (EEO) Compliance Certificates	Purchasing	3 Years	
07-1050	Equal Employment Opportunity (EEO) Reports & Backup	Employee Relations	3 Years	Confidential
10-0100	Equipment Estimates	Manufacturing	2 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
10-0150	Equipment Inspection Reports	Manufacturing	2 Years	
10-0250	Equipment Records	Manufacturing	Life Of Equipment + 10 Yrs	
10-0200	Equipment Reports	Manufacturing	2 Years	
01-1600	Equipment Sale/Disposal Records	Cash Credit/Inventory Accounting	* Tax Audit/2 Years	
01-1550	Equipment/Product Recovery Reports	Inventory Accounting	Permanent	
01-1650	Equipment/Product Status Summary	Inventory Accounting	Life	
06-0160	Ergonomic Site Design Records	Ergonomic Solutions	5 Years After Completion of Project	
01-1700	Escheat Records	Accounts Receivable	21 Years After Delivery To State	
07-1100	Expatriate Records	Compensation & Executive Services	Permanent	
01-1750	Expense Reports	Accounts Payable/General Accounting	Tax Audit	
16-0208	Export Classification Records	Engineering	Life of Equipment + 10 Years	
16-0210	Export Records	Export	* Tax Audit/5 Years	
02-0220	Facilities Management Projects	Corporate Services	5 Years after Project Completion	

^{*} Records are to be retained for the longer of the two periods, October, 2002

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
01-1800	Financial Analysis	Corporate Accounting & Budgets	5 Years	
01-1850	Financial Statements: Benefit Plans	Trust Investments Corporate Accounting & Budgets/	Tax Audit	
01-1855	Monthly	General Accounting Corporate Accounting & Budgets/	7 Years	
01-1858 01-1860	Quarterly Year-End	General Accounting Corporate Accounting	7 Years Permanent	
08-0300	Fire Inspection Reports	Safety & Environment	Until Superseded	
01-1900	Fixed Asset Records	General Accounting	Tax Audit	Confidential
14-0200	Freight Bills & Statements	Shipping & Receiving/Distribution	3 Years	
01-1950	Garnishments	Payroll/Compensation	Expiration + 3 Years	Confidential
01-2000	General Ledger Audit Trail	Accounting	Tax Audit	Confidential
01-2150	General Ledger Reconciliation's	Cash & Credit/General Accounting	Tax Audit/7 Years	
01-2100	General Ledger Summary Reports	General Accounting	Tax Audit	
01-2050	General Ledgers	General Accounting	Life	
10-0300	Goods In Process & Finished Reports	Manufacturing/Accounting	* Tax Audit/6 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

COMPANY WIDE

Reco <u>Code</u>		Office of Record	Official Copy Current Year Plus Retention Period	Attributes
11-030	OO Government Bids - Not Accepted	Sales	2 Years	
02-025 02-026 02-027 02-028 02-029 02-030 02-031 02-033	Drinking Water Inspection GSA – Industrial Funding Fee Hazardous Waste Inspection MA-100 Miscellaneous NA-35 Spill/Release Water Inspection Water Monitoring	General Accounting Safety & Environment Government Contractor Safety & Environment General Accounting Safety & Environment General Accounting Safety & Environment Safety & Environment Safety & Environment Safety & Environment Human Resources	5 Years Permanent 6 Years 5 Years 5 Years Permanent 5 Years Permanent Permanent 5 Years 2 Years	
05-028		International Treasury	Expiration + 6 Years	
10-035	50 Hazardous Waste & Analyses Records	Safety & Environment	Permanent	
07-125	Health Maintenance Organization (HMO) Enrollment Applications	Health Care Benefits	Annual Review	Confidential
07-130	00 Household Moves	Strategic Resources & Administrative Services	Tax Audit	
16-023	30 Import Records	Transportation	5 Years from Date of Entry	



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^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
03-0200	In-House Publications	All Departments	One Copy Permanent	
07-1325	Incentive Plan Records	Human Resources/Accounting	Tax Audit	Confidential
01-2200	Income Statement Analysis	Corporate Accounting & Budgets	Tax Audit + 10 Years	
10-0355	Indicia Serial Number Register	Manufacturing	Life of Product + 10 Yrs	
08-0350	Industrial Hygiene Records	Safety & Environment	30 Years	Vital
08-0400 08-0410	Inspections: Environmental PCB Inspection Log	Safety & Environment Safety & Environment	5 Years Life + 3 Years	Confidential
08-0450 08-0460 08-0470 08-0480 08-0490 08-0500	Insurance Policies: Automobile Excess Liability Fire Liability – General Other Property	Risk Management Risk Management Risk Management Risk Management Risk Management Risk Management	6 Years After Expiration 50 Years After Expiration 6 Years After Expiration 50 Years After Expiration 6 Years After Expiration 6 Years After Expiration	Vital Vital Vital Vital Vital Vital
08-0550	Insurance Reports	Risk Management	5 Years	
08-0600	Insurance Summaries	Risk Management	5 Years	
01-2250	Inventory Records	Inventory Accounting/ Manufacturing	* Tax Audit/6 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
07-1350	Job Descriptions	Compensation & Executive Services	Superseded + 10 Years	Confidential
07-1400	Job Evaluations	Compensation & Executive Services	10 Years	
07-1450	Job Postings	Human Resources	2 Years	
01-2280	Journal Entries	Accounting/Tax Services	* Tax Audit/10 Years	
01-2300	Journal Vouchers	General Accounting	* Tax Audit/6 Years	
07-1500	Labor Distribution	Human Resources	3 Years	
09-0450	Landfill/Site Records	Safety & Environment	Permanent	
15-0100	Leased Equipment Records	Corporate Tax	Tax Audit	
03-0250	Legislative/Regulatory Activity	Office Of The Post	Superseded	
05-0300	Letters Of Credit	Corporate Treasury	Expiration + 6 Years	
09-0500 09-0510	Licenses/Permits: Environmental Other	Safety & Environment Originating Department	Expiration + 15 Years * Expiration/Superseded + 2 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
	Litigations:			
09-0550	Antitrust	Corporate Legal	Permanent	
09-0558	Bankruptcy	Corporate Legal	Resolution + 10 Years	
09-0560	Benefit/Employment	Corporate Employee Relations	Final Resolution + 6 Years	
09-0570	Commercial	Corporate Legal	Final Resolution + 10 Years	Confidential
09-0580	Environmental	Corporate Legal	Permanent	Confidential
09-0590	Intellectual Property	intellectual Property & Corporate Legal	Permanent	Confidential
09-0600	Other	Corporate Legal	Final Resolution + 6 Years	Confidential
09-0610	Real Estate	Corporate Legal	Final Resolution + 10 Years	Confidential
09-0620	Securities	Corporate Legal	Final Resolution + 10 Years	Confidential
10-0400	Maintenance Reports	Manufacturing	2 Years	
	Manifests:			
14-0250	Hazardous Waste	Shipping & Receiving/Distribution	Permanent	Vital
14-0260	Other	Shipping & Receiving/Distribution	3 Years	
			•	
11-0350	Market Promotion Programs	Government Contracting	Annual Review	
11-0400	Market Research/Studies	Originating Department	Annual Review	
11-0450	Marketing Publications	Marketing	One Copy Permanent	
11-0450	Warkeung Fublications	iwai keung	Опе Сору г еппанет	
10-0450	Material Requisitions	Manufacturing	3 Years	
	······································		<u>-</u> · · -	
09-0650	Material Safety Data Sheets	Safety & Environment	30 Years	

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
04-0390	Medical/Dental Daily Funding	Trust Investment	* Tax Audit/7 Years	
07-1550	Medical Waste Records	Medical	3 Years	
04-0400	Meeting Minutes & Materials: Annual Shareholders	Corporate Secretary/Corporate Legal	Permanent	Vital
04-0410	Board of Directors Minute Books	Corporate Secretary/Corporate Legal	Permanent	Vital
04-0420 07-1570 04-0430 02-0400	Committees of the Board Council of Personnel Relations (CPR) Executive Leadership Committee (ELC) Other	Committee Secretary Human Resources Chairman Originating Department	Permanent Permanent Permanent 5 Years Maximum	
10-0460	Meter Fraud Investigations	Meter Security Systems	Permanent	Vital
10-0465	Meter Performance Records & Reports	Quality	Permanent	Vital
10-0470	Meter Register Readings	Manufacturing/Meter Systems	5 Years	
01-2340	Miscellaneous Income – 1099 Reports	Accounts Payable	Tax Audit	
02-0450	Miscellaneous Reports & Analyses	All Departments	2 Years Maximum	
10-0500	Monitoring Reports – Environmental	Safety & Environment	10 Years	Confidential
13-0350	Mortgage Releases	Real Estate	Permanent	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
09-0700	Notices Of Non-Compliance/Violation	Safety & Environment	Permanent	
10-0550	Obsolete & Excess Stock Reports	Manufacturing/Accounting	 Tax Audit/7 Years From Notice Of Obsolescence 	
02-0500	Office Equipment Records	Originating Department	Life Of Equipment	
10-0600	Operating Reports	General Accounting/ Manufacturing	5 Years	
13-0400	Options-To-Purchase	Real Estate	6 Years After Expiration	
02-0550 02-0560	Organization Charts: Master Other	Originating Department All Departments	Permanent Until Superseded	
14-0300	Packing Slips	Shipping & Receiving/Distribution	1 Year +C	
06-0190	Parts Lists: Engineering	Engineering	Permanent	
10-0650	Parts Orders	Manufacturing	3 Years	
09-0750 09-0760	Patent Application Records: Foreign U.S.	Intellectual Property Intellectual Property	25 Years Permanent	Confidential Vital/Confidential

^{*} Records are to be retained for the longer of the two periods. October, 2002

COMPANY WIDE

Official Conv

Record <u>Code</u>	Record Series Title	Office of Record	Current Year Plus Retention Period	<u>Attributes</u>
09-0800 09-0810	Patents (Original Certificates): Foreign U.S.	Intellectual Property Intellectual Property	Permanent Permanent	
01-2350	Payroll Deduction Authorization	Payroli	Until Cancelled Or Expired	Confidential
01-2400 01-2410 01-2420 01-2435	Payroll Registers: Long Term Disability (LTD) Payroll & Deduction Workers Compensation Payroll Reports	Disability Assistance Payroll Payroll Payroll	Tax Audit Tax Audit Tax Audit Tax Audit	Confidential Confidential Confidential
04-0450	Pension Plan Investment Performance	Trust Investments	5 Years	
07-1600	Pension Records – Individual	Human Resources	6 Years After Payments Cease	Vital/Confidential
03-0300	Photographs	Public Affairs	5 Years Maximum Or Historical Review	
10-0700	Plant Facility Records	Manufacturing	1 Year After Superseded	
02-0590 02-0600 02-0610	Policies & Procedures: Corporate Policy Manual Master Other	Originating Department/Corporate Legal Originating Department All Departments	Superseded + 10 Years Superseded + 10 Years Until Superseded	
07-1645	Pre Employment Tests & Investigation	Human Resources/Medical	3 Years	Confidential
08-0650	Premium Statements	Risk Management	2 Years	

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
07-1650	Prescription Logs	Medical	3 Years	
02-0650	Presentations/Speeches	All Departments	Annual Review	
03-0350	Press Releases	Public Affairs	5 Years Maximum Or Historical Review	
11-0500	Price Changes	Sales	6 Years	
11-0550	Price List To Buyers	Sales	Current & Previous	
11-0600	Product Brochures	Marketing/Sales	One Copy Permanent	
06-0200	Product Design Records	Engineering/R & D	Permanent	Vital
06-0210	Product Incident Records	Engineering	Life of Product + 10 Years	
10-0740	Product Safety Tests	Manufacturing	Permanent	
10-0750	Production Orders	Manufacturing	2 Years	
10-0800	Production Reports	Manufacturing	Until Audited	
10-0850	Production Schedules	Manufacturing	2 Years	
10-0900	Production Standards	Manufacturing	3 Years After Superseded	

COMPANY WIDE

Official Copy

Record Code	Record Series Title	Office of Record	Current Year Plus Retention Period	<u>Attributes</u>
05-0340	Promissory Notes	Credit Union	* Tax Audit/6 Years After Paid	
07-1700	Promotion, Transfer, Termination Log	Human Resources	3 Years	
13-0450	Property Appraisals	Corporate Tax	20 Years	
13-0500	Property Assessments	Corporate Tax	20 Years	
13-0550	Property Surveys	Real Estate	Permanent	
06-0250	Proposals R & D	R & D	Permanent	
04-0500	Proxies Executed	Corporate Secretary	10 Years	
04-0550	Proxy Statement	Corporate Secretary	Permanent	Vital
02-0700	Published Materials	All Departments	Annual Review	
12-0150	Purchase Order Register	Purchasing	Tax Audit	
12-0200 12-0210	Purchase Orders: Blanket Regular	Purchasing Purchasing	Expiration + Tax Audit Tax Audit	
04-0560	Qualified Benefit Plan Filings	Trust Investments	* Tax Audit/7 Years	
10-0945	Quality & Technical Analyses	Quality	3 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
10-0950	Quality Control Reports	Manufacturing	2 Years	
10-0960	Quality Metric Reports	Quality	Permanent	Vital
10-0965	Quality Metric Source Data	Quality	2 Years	
10-0970	Quality Tracking Data	Quality	3 Years After Superseded	Vital
01-2450	Rate Changes	Customer & Billing Control	Tax Audit	
13-0560	Real Estate Projects	Corporate Services	5 Years after Project Completion	
15-0250	Receipted Tax Bills – Real & Personal Property	Tax	Permanent	
14-0350	Receiving Records	Shipping & Receiving/Distribution	5 Years from Date of Action	
02-0750	Records Compliance Certificates	Records Management	10 Years	
02-0760	Records Destruction Certificates	Records Management/ Originating Department	25 Years	
02-0800	Records Inventories	Originating Department	1 Year After Superseded	
02-0830	Records Policy Modification Request	Records Management	Permanent	
02-0850	Records Retention Schedules	All Departments	1 Year After Superseded	
02-0900	Records Transmittal Forms	Originating Department	1 Year After Disposal Of Records	

Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
Rejected Materials Reports	Purchasing	3 Years	
Repair Logs & Reports	Manufacturing	3 Years	
Requests For Proposals	Purchasing	Tax Audit	
Requisitions	Purchasing	Tax Audit	
Requisitions For Personnel	Corporate Personnel	2 Years	
Research Data Files	R&D	Permanent	Vital
Research Project Records	R&D	Permanent	
Research/Laboratory Notebooks	R&D	Permanent	Vital
Reserve For Bad Debts	General Accounting/ Cash & Credit	Tax Audit/7 Years	
Resumes	Corporate Personnel	2 Years	Confidential
Revenue Adjustments	Operations Analysis	Permanent	
Safety & Health Logs & Reports	Medical	5 Years	
Sales Activity	Sales	2 Years	
	Rejected Materials Reports Repair Logs & Reports Requests For Proposals Requisitions Requisitions For Personnel Research Data Files Research Project Records Research/Laboratory Notebooks Reserve For Bad Debts Resumes Revenue Adjustments Safety & Health Logs & Reports	Rejected Materials Reports Repair Logs & Reports Requests For Proposals Requisitions Requisitions For Personnel Research Data Files Research Project Records Research/Laboratory Notebooks Reserve For Bad Debts Resumes Revenue Adjustments Safety & Health Logs & Reports Manufacturing Purchasing Purchasing Corporate Personnel Reresonnel Refulsitions For Personnel Research Project Records R & D Research Project Records R & D Research/Laboratory Notebooks R & D Reserve For Bad Debts Corporate Personnel Operations Analysis Medical	Rejected Materials Reports Repair Logs & Reports Requests For Proposals Requisitions Requisitions For Personnel Research Data Files Research Project Records Research/Laboratory Notebooks Research Data Debts Research Data Selection Research Data Personnel Research Data Selection Research Data Selection Research Data Selection Research Data Files Research Data Files Research Debts

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
11-0700	Sales Analyses	Cash & Credit/Sales	5 Years	
01-2550	Sales Commission Reports	Accounting	Tax Audit	
11-0740	Sales Conference Qualifications & Issues	Sales Planning	50 Years	
11-0750	Sales Forecasts	Sales	5 Years	
11-0770	Sales Incentive Records	Sales Planning	7 Years	
11-0800	Sales Order Records	Sales	6 Years	
15-0300	Sales Tax Exemption Certificates	Tax/Sales/Accounting	6 Years After Inactive	
07-1900	Savings Plan Records	Human Resources	6 Years After Payments Cease	Vital/Confidential
07-1950	Savings Plan Reports	Human Resources	Permanent	Vital/Confidential
04-0590	Savings Plan Trust Reports	Trust Investments	• Tax Audit/7 Years	
14-0400	Scale Tickets	Shipping & Receiving/Distribution	3 Years	
07-2000	Scholarship Records	Health Care Benefits	Tax Audit	Confidential

^{*} Records are to be retained for the longer of the two periods. October, 2002

COMPANY WIDE

Official Copy

Record <u>Code</u>	Record Series Title	Office of Record	Current Year Plus Retention Period	<u>Attributes</u>
	SEC Periodic Reports:			
04-0650	10K	Corporate Accounting	Permanent	
04-0660	10Q	Corporate Accounting/Corporate Secretary	Permanent	
04-0680	861 - Compliance	Corporate Tax	Tax Audit + 5 Years	
04-0670	861 - Cost Center Report	Corporate Tax	Tax Audit + 5 Years	
	SEC:			
04-0682	Blue Sky	Corporate Legal	Closing + 6 Years	
04-0684	Comment Letter	Corporate Legal	Closing + 6 Years	
04-0600	Disclosure Statements	Corporate Secretary	Permanent	
04-0686	Offering/Private Placement	Corporate Legal	Permanent	
04-0688	Prospectus	Corporate Legal	Permanent	
04-0610	Registration Statements	Corporate Legal	Permanent	
02-0950	Security Investigations	Corporate Security	Final Resolution + 6 Years	Confidential
02-1000	Security Logs	Strategic Resources & Administrative Services	1 Year	
04-0700	Shareholder Lists	Corporate Secretary	10 Years	
04-0750	Shareholder Proposals	Corporate Secretary	3 Years	
04-0800	Shareholder/Transfer Agent Correspondence	Stockholder Services	3 Years	
14-0450	Shipping Orders	Shipping & Receiving/Distribution	3 Years	

COMPANY WIDE

Official Copy

Record <u>Code</u>	Record Series Title	Office of Record	Current Year Plus Retention Period	Attributes
10-1150	Shop Orders	Manufacturing/Accounting	* Tax Audit/6 Years	
10-1200	Shrinkage & Scrap Reports	Manufacturing	2 Years	
06-0450	Specifications/Standards – Engineering	Engineering	Permanent	Vital
10-1250	Specifications/Standards – Manufacturing	Manufacturing	3 Years After Superseded	
15-0350	State Annual Reports	Corporate Tax	10 Years	
04-0900	Stock Certificates – Cancelled	Corporate Secretary	10 Years	
04-0950 04-0960 04-0970 04-0980 04-0990	Stock Purchase Or Option Plans: Agreements Cancellations Eligibility Exercises	Corporate Legal Stockholder Services Stockholder Services Stockholder Services Stockholder Services	Life + 6 Years 6 Years After Expiration/Exercised 6 Years 6 Years • Tax Audit/6 Years	Vital/Confidential Confidential Confidential Confidential Confidential
10-1300	Stock Record Card	Manufacturing	3 Years	
04-1000	Stock Transfer Records	Stockholder Services	6 Years	
01-2600	Sub-Ledgers	General/Inventory Accounting	Life	
01-2630	Supplemental Unemployment Insurance Records	Payroli	Tax Audit	

^{*} Records are to be retained for the longer of the two periods. October, 2002

COMPANY WIDE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
10-1350	Surplus Equipment Disposal Reports	Manufacturing/Accounting	Tax Audit/6 Years	
07-2050 11-0850 11-0860	Surveys: Compensation Customer Market	Compensation Marketing Marketing	3 Years 10 Years 10 Years	
02-1050 02-1060 02-1070 02-1080 02-1090 02-1100	Systems Projects: Documentation Maintenance Records Modifications Operation's JCL Programmers' Printouts Under Development	Information Systems Information Systems Information Systems Information Systems Information Systems Information Systems	Until Superseded/After Audit Cull Annually For Value Until Superseded/After Audit Until Superseded Until Superseded 5 Years After Completion	Vital
06-0460 06-0465 06-0480 10-1400	Systems Software: Documentation Executable Files Source Files Tally Sheets	Engineering Engineering Engineering Shipping & Receiving/Distribution	Life of Equipment/Until Obsolete + 10 Years Life of Equipment/Until Obsolete + 10 Years Life of Equipment/Until Obsolete + 10 Years 2 Years	
16-0250	Tariffs & Exempt Quotations	Transportation	Until Superseded	
15-0400	Tax Appeal Records	Тах	20 Years After Settlement	

Section 3

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
15-0450 15-0460 15-1470	Tax Audits & Responses: Information Document Requests (IDR) Revenue Agents Reports (RAR) State	Corporate Tax Corporate Tax Corporate Tax/Tax Services	* Tax Audit/5 Years Permanent 20 Years	
15-0500	Tax Briefs	Tax	20 Years After Settlement	
15-0550	Tax Permits	Tax	Until Audited	
15-0650 15-0660	Tax Records: Personal Property Real Estate	Tax Services Corporate Tax	8 Years 20 Years	Confidential Confidential
15-0600	Tax Refunds: Federal Income	Payroll	Tax Audit	Confidential
15-0700 15-0708 15-0710 15-0720 15-0730	Tax Reports: Local Income Tax Sales & Use State Disability State Income State Unemployment	Payroll Tax Services Payroll Payroll Payroll	Tax Audit 8 Years Tax Audit Tax Audit Tax Audit	Confidential Confidential Confidential Confidential

^{*} Records are to be retained for the longer of the two periods. October, 2002

COMPANY WIDE

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
15-0750 15-0760 15-0770 15-0780 15-0790 15-0800	Tax Returns: Federal Income – City Payroll Personal Property Sales & Use State	Corporate Tax Corporate Tax Payroll Tax Services Tax Services Corporate Tax/Tax Services	Permanent 10 Years Tax Audit 8 Years 8 Years Permanent	Confidential Confidential Confidential Confidential Confidential Confidential
15-0850	Tax Workpapers	Corporate Tax	Tax Audit + 5 Years	
11-0900	Territory Distribution Assignments	Sales	5 Years	
01-2640	Time Cards/Sheets	Payroll	3 Years	
13-0600	Title Abstracts & Policies	Real Estate	Permanent	
09-0850	Trademark Application Records	Intellectual Property	Permanent	Vital/Confidential
09-0900	Trademark Oppositions, Searches, Assertions	Intellectual Property	20 Years	
09-0950 09-0960	Trademarks: (Original Certificates) Foreign U.S.	Intellectual Property Intellectual Property	Permanent Permanent	
11-0950	Tradeshow Exhibit Records	Marketing	2 Years From Last Exhibit	
07-2100	Training & Development Program Materials	Originating Department	Annual Review	
04-1050	Treasury Stock	Treasury/Stockholder Services	Tax Audit	

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Record <u>Code</u>	Record Series Title		Current Year Plus Retention Period	<u>Attributes</u>
01-2650	Trial Balance	General Accounting	Tax Audit/6 Years	
16-0300	Vehicle Condition Reports	Transportation	1 Year	
16-0350	Vehicle Maintenance Records	Strategic Resources/ Administrative Services	Disposal Of Vehicle + 6 Mos.	
16-0400	Vehicle Registrations	Strategic Resources/ Administrative Services	Disposal Of Vehicle	
16-0450	Vehicle Titles	Strategic Resources/ Administrative Services	Disposal Of Vehicle	
12-0400	Vendor Price Lists	Purchasing	Current	
12-0450	Vendor Records & Reports	Purchasing	5 Years Maximum	
02-1150	Visitor's Logs	Security	1 Year From Date Of Last Entry	
02-1200	Vital Records Schedules	Records Management	1 Year After Superseded	Vital
02-1210	Vital Records Transfer Form	Records Management	1 Year After Destruction of Vital Record	
01-2700	Wage & Tax Statements (W-2)	Payroll	Tax Audit	Confidential
01-2750	Withholding Deduction Form (W-4)	Payroll	Tax Audit	Confidential

^{*} Records are to be retained for the longer of the two periods. October, 2002

PITNEY BOWES MASTER RECORDS RETENTION SCHEDULE COMPANY WIDE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	Attributes
10-1450	Work Orders	Manufacturing	3 Years	
13-0650	Zoning Variances	Real Estate	Permanent	

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	<u> Attributes</u>
01-0050	Account Analyses	Accounting/Tax Services	* Tax Audit/5 Years	
01-0100	Account Reconciliations	Accounting	Tax Audit/6 Years	
01-0150	Accounts Payable Activity Records	Accounts Payable	Tax Audit	
01-0200	Accounts Payable Invoices	Accounts Payable	* Tax Audit/6 Years	
01-0250	Accounts Payable Register	Accounts Payable	* Tax Audit/6 Years	Vital
01-0300	Accounts Receivable Aging Reports	Cash & Credit	7 Years	
01-0350	Accounts Receivable Invoices	Cash & Credit	* Tax Audit/6 Years	
01-0400	Accounts Receivable Refund System	Accounts Receivable	* Tax Audit/7 Years	
01-0450	Accounts Receivable Register	Cash & Credit	* Tax Audit/6 Years	Vital
04-0100	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures	Corporate/Accounting/Legal	7 Years After Tax Audit	
04-0150	Annual Report Workpapers & Disclosures	Corporate Accounting	Permanet	
04-0200	Annual Reports	Corporate Accounting & Budgets	Permanent	Vital
01-0550	Audit Workpapers	Internal Audit	5 Years	
01-0500 01-0510	Audits: External – Management Letters Internal	Internal Audit Internal Audit	5 Years 5 Years	
05-0100	Bad Debt Analysis	General Accounting	Tax Audit	Confidential
01-0650	Balance Sheet Analysis	Corporate Accounting	Tax Audit + 10 Years	
01-0700	Balance Sheets	General Accounting	Permanent	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
01-0750	Bank Account Reconciliations & Statements	General Accounting	Tax Audit	
01-0800	Bank/Lock Box Deposits	Cash & Credit	2 Years	
05-0150	Bankruptcy Claims	Credit/Legal	Tax Audit/8 Years	
01-0850	Bonds: Government Savings Bonds	Payroll	3 Years	
01-0900	Budget Data	Corporate Accounting & Budgets	5 Years	
01-0950	Budget Gross Actuals	Corporate Accounting & Budgets	Tax Audit/5 Years	
01-1000	Budget Workpapers	All Departments	3 Years	
01-1050	Capital Investment Proposals	Finance Planning	20 Years	
01-1100	Cash Receipts & Disbursements Journal	Accounts Payable/Cashier	* Tax Audit/7 Years	
01-1200	Chart Of Accounts	Tax Services	 Until Superseded/Tax Audit 	
01-1250 01-1260 01-1270	Check Registers: Accounts Payable General Payroll	Accounts Payable General Accounting Payroll	Tax Audit Tax Audit Tax Audit	Confidential
	Checks - Cancelled Or Voided:			
01-1300	Accounts Payable	Accounts Payable	Tax Audit/6 Years	
01-1310	Other	Accounts Payable/General Accounting	Tax Audit/6 Years	
01-1320	Payroll	Payroll/General Accounting	Tax Audit	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
01-1350	Commission Slips	Payroll	Tax Audit	Confidential
04-0350	Debt Instruments	Corporate Finance	Permanent	
01-1400	Depreciation Schedules	General Accounting	Disposal + 6 Years	
01-1450	Direct Deposit Authorization Forms	Payroll	3 Years After Cancellation	Confidential
01-1500	Director's Report Analyses - Monthly	Corporate Accounting & Budgets	10 Years	
01-1550	Equipment/Product Recovery Reports	Inventory Accounting	Permanent	
01-1650	Equipment/Product Status Summary	Inventory Accounting	Life	
01-1600	Equipment Sale/Disposal Records	Cash Credit/Inventory Accounting	* Tax Audit/2 Years	
01-1700	Escheat Records	Accounts Receivable	21 Years After Delivery To State	
01-1750	Expense Reports	Accounts Payable/General Accounting	Tax Audit	
01-1800	Financial Analysis	Corporate Accounting & Budgets	5 Years	
01-1850 01-1855 01-1858 01-1860	Financial Statements: Benefit Plans Monthly Quarterly Year-End	Trust Investments Corporate Accounting & Budgets/ General Accounting Corporate Accounting & Budgets/ General Accounting Corporate Accounting	Tax Audit 7 Years 7 Years Permanent	
01-1900	Fixed Asset Records	General Accounting	Tax Audit	Confidential
01-1950	Garnishments	Payroll/Compensation	Expiration + 3 Years	Confidential

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
01-2000	General Ledger Audit Trail	Accounting	Tax Audit	Confidential
01-2150	General Ledger Reconciliation's	Cash & Credit/General Accounting	Tax Audit/7 Years	
01-2100	General Ledger Summary Reports	General Accounting	Tax Audit	
01-2050	General Ledgers	General Accounting	Life	
10-0300	Goods In Process & Finished Reports	Manufacturing/Accounting	Tax Audit/6 Years	
07-1325	Incentive Plan Records	Human Resources/Accounting	Tax Audit	Confidential
01-2200	Income Statement Analysis	Corporate Accounting & Budgets	Tax Audit + 10 Years	
01-2250	Inventory Records	Inventory Accounting/ Manufacturing	Tax Audit/6 Years	
01-2280	Journal Entries	Accounting/Tax Services	Tax Audit/10 Years	
01-2300	Journal Vouchers	General Accounting	* Tax Audit/6 Years	
01-2340	Miscellaneous Income - 1099 Reports	Accounts Payable	Tax Audit	Confidential
10-0550	Obsolete & Excess Stock Reports	Manufacturing/Accounting	 Tax Audit/7 Years From Notice Of Obsolescence 	
10-0600	Operating Reports	Manufacturing/General Accounting	5 Years	
01-2350	Payroll Deduction Authorization	Payroll	Until Cancelled Or Expired	Confidential

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record			Official Copy Current Year Plus	
<u>Code</u>	Record Series Title	Office of Record	Retention Period	<u>Attributes</u>
01-2400 01-2410 01-2420	Payroll Registers: Long Term Disability (LTD) Payroll & Deduction Workers Compensation	Disability Assistance Payroll Payroll	Tax Audit Tax Audit Tax Audit	Confidential Confidential Confidential
01-2435	Payroll Reports	Payroll	Tax Audit	
01-2450	Rate Changes	Customer & Billing Control	Tax Audit	
05-0350	Reserve For Bad Debts	Cash & Credit/General Accounting	* Tax Audit/7 Years	
01-2500	Revenue Adjustments	Operations Analysis	Permanent	
04-0650 04-0660	SEC Periodic Reports: 10K 10Q	Corporate Accounting Corporate Accounting/Corporate Secretary	Permanent Permanent	
11-0700	Sales Analyses	Sales/Cash & Credit	5 Years	
01-2550	Sales Commission Reports	Accounting	Tax Audit	
15-0300	Sales Tax Exemption Certificates	Tax/Accounting/Sales	6 Years After Inactive	
10-1150	Shop Orders	Manufacturing/Accounting	Tax Audit/6 Years	
01-2600	Sub-Ledgers	General/Inventory Accounting	Life	
01-2630	Supplemental Unemployment Insurance Records	Payroff	Tax Audit	
10-1350	Surplus Equipment Disposal Reports	Manufacturing/Accounting	* Tax Audit/6 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	<u> Attributes</u>
	Tax Reports:			
15-0700	Local Income Tax	Payroll	Tax Audit	Confidential
15-0710	State Disability	Payroll	Tax Audit	Confidential
15-0720	State Income	Payroll	Tax Audit	Confidential
15-0730	State Unemployment	Payroll	Tax Audit	Confidential
	Tax Returns:			
15-0770	Payroll	Payroll	Tax Audit	Confidential
01-2640	Time Cards/Sheets	Payroll	3 Years	
01-2650	Trial Balance	General Accounting	Tax Audit/6 Years	
01-2700	Wage & Tax Statements (W-2)	Payroll	Tax Audit	Confidential
01-2750	Withholding Deduction Form (W-4)	Payroll	Tax Audit	Confidential

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (02) ADMINISTRATIVE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	<u>Attributes</u>
07-0050	Absence Reports	All Departments	2 Years	
07-0100	Accident & Injury Reports	Medical/Originating Department	5 Years	
09-0100	Agreements/Contracts: General	Originating Department	Expiration + 6 Years	Confidential
02-0050	Business & Operating Plans	All Departments	5 Years	
02-0100	Chronological Files	All Departments	2 Years	
02-0140	Conflict of Interest Compliance	Internal Audit	Permanent	Vital
02-0150	Correspondence – General	All Departments	2 Years Max (See Special Procedures)	
02-0200	Department Goals & Objectives	All Departments	2 Years	
02-0220	Facilities Management Projects	Corporate Services	5 Years after Project Completion	
02-0250 02-0260 02-0268 02-0270 02-0280 02-0290 02-0300 02-0310 02-0320 02-0330	Government Reports & Surveys: BE-577 Drinking Water Inspection GSA Industrial Funding Fee Hazardous Waste Inspection MA-100 Miscellaneous NA-35 Spill/Release Water Inspection Water Monitoring	General Accounting Safety & Environment Government Contracts Safety & Environment General Accounting Safety & Environment General Accounting Safety & Environment Safety & Environment Safety & Environment Safety & Environment	5 Years Permanent 6 Years 5 Years 5 Years Permanent 5 Years Permanent Permanent 5 Years	
09-0510	Licenses/Permits: Other	Originating Department	* Expiration/Superseded + 2 Years	

KY/OH=EX; IL/IN/LA/WY=EX

October, 2002

Section 4

FUNCTION: (02) ADMINISTRATIVE

Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
Meeting Minutes & Materials: Other	All Departments	5 Years Maximum	
Miscellaneous Reports & Analyses	All Departments	2 Years Maximum	
Office Equipment Records	Originating Department	Life Of Equipment	
Organization Charts: Master Other	Originating Department All Departments	Permanent Until Superseded	
Policies & Procedures: Corporate Policy Manual	Originating Department/Corporate	Superseded + 10 Years	
Master Copy	Originating Department/Corporate	Superseded + 10 Years	
Other	All Departments	Until Superseded	
Presentations/Speeches	All Departments	Annual Review	
Published Materials	All Departments	Annual Review	
Records Compliance Certificates	Records Management	10 Years	
Records Destruction Certificates	Records Management/ Originating Department	25 Years	
Records Inventories	Originating Department	1 Year After Superseded	
Records Policy Modification Request	Records Management	Permanent	
Records Retention Schedules	All Departments/Records Management	1 Year After Superseded	
Records Transmittal Forms	Originating Department	1 Year After Disposal Of Records	
	Meeting Minutes & Materials: Other Miscellaneous Reports & Analyses Office Equipment Records Organization Charts: Master Other Policies & Procedures: Corporate Policy Manual Master Copy Other Presentations/Speeches Published Materials Records Compliance Certificates Records Destruction Certificates Records Inventories Records Policy Modification Request Records Retention Schedules	Meeting Minutes & Materials: Other	Record Series Title Office of Record Retention Period Meeting Minutes & Materials: Other All Departments 5 Years Maximum Miscellaneous Reports & Analyses All Departments 2 Years Maximum Office Equipment Records Originating Department Other Other Policies & Procedures: Corporate Policy Manual Originating Department/Corporate Legal Originating Department/Corporate Legal Originating Department/Corporate Legal Originating Department/Corporate Legal Other All Departments Until Superseded + 10 Years Superseded + 10 Years Legal Until Superseded Presentations/Speeches All Departments Annual Review Published Materials All Departments Records Compliance Certificates Records Management Records Policy Modification Request Records Retention Schedules All Departments/ Permanent 1 Year After Superseded Permanent 1 Year After Superseded 1 Year After Superseded 1 Year After Superseded 1 Year After Superseded

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (02) ADMINISTRATIVE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	<u>Attributes</u>
02-0950	Security Investigations	Corporate Security	Final Resolution + 6 Years	Confidential
02-1000	Security Logs	Strategic Resources & Administrative Services	1 Year	
02-1050 02-1060 02-1070 02-1080 02-1090 02-1100	Systems Projects: Documentation Maintenance Records Modifications Operation's JCL Programmers' Printouts Under Development	Information Systems Information Systems Information Systems Information Systems Information Systems Information Systems	 Until Superseded/After Audit Cull Annually For Value Until Superseded/After Audit Until Superseded Until Superseded Years After Completion 	Vital
07-2100	Training & Development Program Materials	Originating Department	Annual Review	
02-1150	Visitor's Logs	Security	1 Year From Date Of Last Entry	
02-1200	Vital Records Schedules	Records Management	1 Year After Superseded	Vital
02-1210	Vital Records Transfer Form	Records Management	1 Year After Destruction of Vital Record	

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (03) COMMUNICATIONS/PUBLIC AFFAIRS

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
03-0050	Artwork	Graphic Arts	2 Years Or Historical Review	
03-0100	Audio/Visual Productions	Communications	5 Years Or Historical Review	
03-0150	Community Projects	Community Relations	5 Years After Completion Of Project	
03-0200	In-House Publications	All Departments	One Copy Permanent	
03-0250	Legislative/Regulatory Activity	Office Of The Post	Superseded	
03-0300	Photographs	Public Affairs	5 Years Maximum Or Historical Review	
03-0350	Press Releases	Public Affairs	5 Years Maximum Or Historical Review	
11-0950	Tradeshow Exhibit Records	Marketing	2 Years From Last Exhibit	

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
04-0050	Acquisition Prospects	Corporate Development	5 Years After Inactive	
04-0100	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures	Corporate/Accounting/Legal	7 Years After Tax Audit	
04-0102	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures: Closing Binders	Corporate Legal	Permanent	Vital
04-0120 04-0130	Agreements/Contracts: Foreign Exchange Interest Swap	Corporate Treasury Treasury	Tax Audit • Expiration + 6 Years/Tax Audit	
04-0150	Annual Report Workpapers & Disclosures	Corporate Accounting	Permanent	
04-0200	Annual Reports	Corporate Accounting & Budgets	Permanent	Vital
01-0650	Balance Sheet Analysis	Corporate Accounting	Tax Audit + 10 Years	
04-0250	By-Laws & Amendments	Corporate Secretary	Permanent	Vital
13-0200	Contracts Of Sale – Real Property	Corporate Legal	Permanent	Vital
04-0300	Contribution Records	Corporate Contributions	* Tax Audit/6 Years	
04-0350	Debt Instruments	Corporate Finance	Permanent	

KY/OH=EX; IL/IN/LA/WY=EX

^{*} Records are to be retained for the longer of the periods. October, 2002

			Official Copy	
Record			Current Year Plus	
<u>Code</u>	Record Series Title	Office of Record	Retention Period	<u>Attributes</u>
	Litigation:			
09-0550	Antitrust	Corporate Legal	Permanent	Confidential
09-0558	Bankruptcy	Corporate Legal	Resolution + 10 Years	Confidential
09-0560	Benefit/Employment	Corporate Employee Relations	Final Resolution + 6 Years	Confidential
09-0570	Commercial	Corporate Legal	Final Resolution + 10 Years	Confidential
09-0580	Environmental	Corporate Legal	Permanent	Confidential
09-0590	Intellectual Property	Corporate Legal/Intellectual Property	Permanent	Confidential
09-0600	Other	Corporate Legal	Final Resolution + 6 Years	Confidential
09-0610	Real Estate	Corporate Legal	Final Resolution + 10 Years	Confidential
09-0620	Securities	Corporate Legal	Final Resolution + 10 Years	Confidential
04-0390	Medical/Dental Daily Funding	Trust Investments	* Tax Audit/7 Years	
	Meeting Minutes & Materials:			
04-0400	Annual Shareholders	Corporate Secretary/Corporate Legal	Permanent	Vital
04-0410	Board Of Directors Minute Books	Corporate Secretary/Corporate Legal	Permanent	Vital
04-0420	Committees Of The Board	Committee Secretary	Permanent	Vital
04-0430	Executive Leadership Committee (ELC)	Chairman	Permanent	
04-0450	Pension Plan Investment Performance	Trust Investments	5 Years	
	Policies & Procedures:			
02-0590	Corporate Policy Manual	Originating Department/Corporate Legal	Superseded + 10 Years	
02-0600	Master Copy	Originating Department/Corporate		
		Legal	Superseded + 10 Years	
13-0450	Property Appraisals	Corporate Tax	20 Years	
* - *	. ,			
13-0500	Property Assessments	Corporate Tax	20 Years	

^{*} Records are to be retained for the longer of the periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
04-0500	Proxies Executed	Corporate Secretary	10 Years	
04-0550	Proxy Statement	Corporate Secretary	Permanent	Vital
04-0560	Qualified Benefit Plan Filings	Trust Investments	* Tax Audit/7 Years	
04-0590	Savings Plan Trust Reports	Trust Investments	* Tax Audit/7 Years	
04-0682 04-0684 04-0600 04-0686 04-0688 04-0610	SEC: Blue Sky Comment Letter Disclosure Statements Offering/Private Placement Prospectus Registration Statements	Corporate Legal Corporate Legal Corporate Secretary Corporate Legal Corporate Legal Corporate Legal	Closing + 6 Years Closing + 6 Years Permanent Permanent Permanent Permanent	
	SEC Periodic Reports:			
04-0650 04-0660	10K 10Q	Corporate Accounting Corporate Accounting/Corporate Secretary	Permanent Permanent	
04-0670 04-0680	861 – Cost Center Report 861 – Compliance	Corporate Tax Corporate Tax	Tax Audit + 5 Years Tax Audit + 5 Years	
04-0700	Shareholder Lists	Corporate Secretary	10 Years	
04-0750	Shareholder Proposals	Corporate Secretary	3 Years	
04-0800	Shareholder/Transfer Agent Correspondence	Stockholder Services	3 Years	
15-0350	State Annual Reports	Corporate Tax	10 Years	
04-0900	Stock Certificates – Cancelled	Corporate Secretary	10 Years	

 $[\]ensuremath{^{\bullet}}$ Records are to be retained for the longer of the periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
04-0950 04-0960 04-0970 04-0980 04-0990	Stock Purchase Or Option Plans: Agreements Cancellations Eligibility Exercises	Corporate Legal Stockholder Services Stockholder Services Stockholder Services Stockholder Services	Life + 6 Years • 6 Years After Expiration/Exercised 6 Years 6 Years Tax Audit/6 Years	Vital/Confidential Confidential Confidential Confidential Confidential
04-1000	Stock Transfer Records	Stockholder Services	6 Years	
15-0450 15-0460 15-0470	Tax Audits & Responses: Information Document Requests (IDR) Revenue Agents Reports (RAR) State	Corporate Tax Corporate Tax Corporate Tax/Tax Services	* Tax Audit/5 Years Permanent 20 Years	
15-0660	Tax Records: Real Estate	Corporate Tax	20 Years	Confidential
15-0750 15-0760 15-0800	Tax Returns: Federal Income – City State	Corporate Tax Corporate Tax Corporate Tax	Permanent 10 Years Permanent	Confidential Confidential Confidential
15-0850	Tax Workpapers	Corporate Tax	Tax Audit + 5 Years	
04-0150	Treasury Stock	Treasury/Stockholder Services	Tax Audit	

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (05) CREDIT

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
05-0050	Agreements/Contracts: Credit	Treasury	* Expiration + 6 Years/Tax Audit	
05-0100	Bad Debt Analysis	General Accounting	Tax Audit	Confidential
05-0150	Bankruptcy Claims	Credit/Legal	* Tax Audit/8 Years	
05-0195	Collection Account Records	Customer Support	Final Resolution + 7 Years	
05-0200	Collection Agency Reports	Cash Credit Operations	7 Years	
05-0250	Credit Profiles	Cash & Credit	3 Years	
05-0280	Guarantees and Warranties	International Treasury	Expiration + 6 Years	
05-0300	Letters Of Credit	Treasury	Expiration + 6 Years	
05-0340	Promissory Notes	Credit Union	* Tax Audit/6 Years After Paid	
05-0350	Reserve For Bad Debts	Cash & Credit/General Accounting	Tax Audit/7 Years	
	Code 05-0050 05-0100 05-0150 05-0195 05-0200 05-0250 05-0280 05-0300 05-0340	Code Record Series Title Agreements/Contracts: Credit 05-0100 Bad Debt Analysis 05-0150 Bankruptcy Claims 05-0195 Collection Account Records 05-0200 Collection Agency Reports 05-0250 Credit Profiles 05-0280 Guarantees and Warranties 05-0300 Letters Of Credit 05-0340 Promissory Notes	Code Record Series Title Office of Record Agreements/Contracts: Credit Treasury 55-0100 Bad Debt Analysis General Accounting 55-0150 Bankruptcy Claims Credit/Legal 55-0195 Collection Account Records Customer Support 55-0200 Collection Agency Reports Cash Credit Operations 55-0250 Credit Profiles Cash & Credit 55-0280 Guarantees and Warranties International Treasury 55-0300 Letters Of Credit Treasury 55-0340 Promissory Notes Credit Union	Record CodeRecord Series TitleOffice of RecordCurrent Year Plus Retention Period05-0050'Agreements/Contracts: CreditTreasury'Expiration + 6 Years/Tax Audit05-0100Bad Debt AnalysisGeneral AccountingTax Audit05-0150Bankruptcy ClaimsCredit/Legal'Tax Audit/8 Years05-0195Collection Account RecordsCustomer SupportFinal Resolution + 7 Years05-0200Collection Agency ReportsCash Credit Operations7 Years05-0250Credit ProfilesCash & Credit3 Years05-0280Guarantees and WarrantiesInternational TreasuryExpiration + 6 Years05-0300Letters Of CreditTreasuryExpiration + 6 Years05-0340Promissory NotesCredit Union'Tax Audit/6 Years After Paid

KY/OH=EX=15; IL/IN/LAWY=EX

 $[\]mbox{\ensuremath{^{\bullet}}}$ Records are to be retained for the longer of the two periods.

FUNCTION: (06) ENGINEERING

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
06-0050	Blueprints	Engineering/ R & D	Until Updated	
06-0100 06-0110	Drawings: Engineering Patent	Engineering/R & D Intellectual Property	Permanent 25 Years	Vital
06-0140	Engineering Change Notices	Configuration Management	Permanent	Vital
06-0150 12-0090	Engineering Test Records Environmental Compliance Certificates	Engineering/Manufacturing Purchasing/Engineering	Permanent Permanent	
06-0160	Ergonomic Site Design Records	Ergonomic Solutions	5 Years After Completion of Project	
16-0208	Export Classification Records	Engineering	Life of Equipment + 10 Years	
06-0190	Parts Lists: Engineering	Engineering	Permanent	
06-0200	Product Design Records	Engineering/R & D	Permanent	Vital
06-0210	Product Incident Records	Engineering	Life of Product + 10 Years	
06-0250	Proposals – R & D	R&D	Permanent	
06-0300	Research Data Files	R&D	Permanent	Vital
06-0350	Research/Laboratory Notebooks	R&D	Permanent	Vital
06-0400	Research Project Records	R&D	Permanent	
06-0450	Specifications/Standards - Engineering	Engineering	Permanent	Vital
06-0460 06-0465 06-0480	Systems Software: Documentation Executable Files Source Files	Engineering Engineering Engineering	Life of Equipment/Until Obsolete + 10 Years Life of Equipment/Until Obsolete + 10 Years Life of Equipment/Until Obsolete + 10 Years	;

FUNCTION: (07) HUMAN RESOURCES

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
07-0050	Absence Reports	All Departments	2 Years	
07-0100	Accident & Injury Reports	Medical/Originating Department	5 Years	
07-0150	Affirmative Action Plans	Employee Relations	2 Years	
07-0200 07-0210	Agreements/Contracts: Employment Severance	Human Resources/Legal Human Resources/Compensation	Termination + 6 Years 7 Years After Termination	
07-0250	Applications For Employment - Not Employed	Human Resources	2 Years	
07-0300	Benefit Claim Reports	Benefits	5 Years	
07-0350	Benefit Enrollment Records: Beneficiary Selection/Changes, Enrollments, Changes, Cancellations	Benefits	6 Years After Superseded Or Termination	Vital/Confidential
07-0400	Benefit Plans & Amendments	Corporate Employee Relations/ Legal	Life Of Plan + 6 Years	Confidential
07-0450	College Recruiting Records	College Relations	3 Years	
07-0500	Education Expense/Tuition Reimbursement	Human Resources	Tax Audit	
07-0650	Employee Benefit Case Files	Benefits	Final Resolution + 6 Years	Confidential
07-0600	Employee Benefit Claims	Benefits	Final Resolution + 6 Years	Confidential
07-0700	Employee Disability Records	Disability Assistance	30 Years After Termination	Confidential
07-0750	Employee Fitness Records	Strategic Resources/ Administrative Services	Termination	Confidential

KY/OH=EX; IL/IN/LA/WY=EX October, 2002

FUNCTION: (07) HUMAN RESOURCES

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u> Attributes</u>
07-0800	Employee Medical Records	Medical	30 Years After Termination	Confidential
07-0850	Employee Personnel Files	Human Resources	Termination + 7 Years	Confidential
07-0900	Employee Stock Ownership Plan Records	Stockholder Services	Tax Audit	
07-0950	Employee Training & Development	Human Resources	7 Years After Termination	
07-1000	Employment Eligibility Verification	Employee Relations	* 3 Years/Termination + 1 Year	Confidential
07-1050	Equal Employment Opportunity (EEO) Reports & Backup	Employee Relations	3 Years	Confidential
07-1100	Expatriate Records	Compensation & Executive Services	Permanent	
01-1950	Garnishments	Payroll/Compensation	Expiration + 3 Years	Confidential
07-1200	Grievance Records	Human Resources	2 Years	
07-1250	Health Maintenance Organization (HMO) Enrollment Applications	Health Care Benefits	Annual Review	Confidential
07-1300	Household Moves	Strategic Resources & Administrative Services	Tax Audit	
07-1325	Incentive Plan Records	Human Resources/Accounting	Tax Audit	Confidential
07-1350	Job Descriptions	Compensation & Executive Services	Superseded + 10 Years	Confidential
07-1400	Job Evaluations	Compensation & Executive Services	10 Years	
07-1450	Job Postings	Human Resources	2 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (07) HUMAN RESOURCES

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u> Attributes</u>
07-1500	Labor Distribution	Human Resources	3 Years	
09-0560	Litigation: Benefit/Employment	Corporate Employee Relations	Final Resolution + 6 Years	Confidential
07-1550	Medical Waste Records	Medical	3 Years	
07-1570	Meeting Minutes & Materials: Council of Personnel Relations (CPR)	Human Resources	Permanent	
07-1600	Pension Records - Individual	Human Resources	6 Years After Payments Cease	Vital/Confidential
07-1645	Pre Employment Tests & Investigations	Human Resources/Medical	3 Years	Confidential
07-1650	Prescription Logs	Medical	3 Years	
07-1700	Promotion, Transfer, Termination Log	Human Resources	3 Years	
07-1750	Requisitions for Personnel	Corporate Personnel	2 Years	
07-1800	Resumes	Corporate Personnel	2 Years	Confidential
07-1850	Safety & Health Logs & Reports	Medical	5 Years	
07-1900	Savings Plan Records	Human Resources	6 Years After Payments Cease	Vital/Confidential
07-1950	Savings Plan Reports	Human Resources	Permanent	Vital/Confidential
07-2000	Scholarship Records	Health Care Benefits	Tax Audit	Confidential
07-2050	Surveys: Compensation	Compensation	3 Years	
07-2100	Training & Development Program Materials	Originating Department	Annual Review	

FUNCTION: (08) INSURANCE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Perìod	<u> Attributes</u>
08-0050	Area Exposure Monitoring Records	Safety & Environment	30 Years	Vital
08-0100	Bonds: Surety	Risk Management	Expiration + 2 Years	
08-0150	Certificates of Insurance	Risk Management	Expiration + 3 Years	
08-0200 08-0210 08-0220 08-0230 08-0240 08-0250 08-0260 08-0270 08-0300 08-0350	Claims: Automobile General Liability Hazardous Waste Insurance Other Product Liability Property Workers Compensation Fire Inspection Reports Industrial Hygiene Records	Risk Management Risk Management/Legal Safety & Environment/Legal Risk Management/Legal Risk Management/Legal Risk Management/Legal Risk Management Risk Management Safety & Environment	Final Resolution + 7 Years Final Resolution + 7 Years Permanent Final Resolution + 7 Years Final Resolution + 6 Years Final Resolution + 5 Years Final Resolution + 6 Years Final Resolution + 7 Years Until Superseded 30 Years	Vital Vital
08-0400 08-0410	Inspections: Environmental PCB Inspection Log	Safety & Environment Safety & Environment	5 Years Life + 3 Years	Confidential
08-0450 08-0460 08-0470 08-0480 08-0490 08-0500	Insurance Policies: Automobile Excess Liability Fire Liability – General Other Property	Risk Management Risk Management Risk Management Risk Management Risk Management Risk Management	6 Years After Expiration 50 Years After Expiration 6 Years After Expiration 50 Years After Expiration 6 Years After Expiration 6 Years After Expiration	Vital Vital Vital Vital Vital Vital

FUNCTION: (08) INSURANCE

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
08-0550	Insurance Reports	Risk Management	5 Years	
08-0600	Insurance Summaries	Risk Management	5 Years	
08-0650	Premium Statements	Risk Management	2 Years	

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
04-0100	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures	Corporate/Accounting/Legal	7 Years After Tax Audit	
04-0102	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures: Closing Binders Agreements/Contracts:	Corporate Legal	Permanent	
13-0050	Construction	Real Estate	10 Years After Project Completion	
09-0050	Contaminated Site Remediation	Safety & Environment	Project Completion + 15 Years	
05-0050	Credit	Treasury	* Expiration + 6 Years/Tax Audit	
09-0060	Distributor	Corporate Legal	Expiration + 20 Years	
07-0200	Employment	Human Resources/Legal	Termination + 6 Years	
04-0120	Foreign Exchange	Corporate Treasury	Tax Audit	
09-0100	General	Originating Department	Expiration + 6 Years	Confidential
04-0130	Interest Swap	Treasury	* Expiration + 6 Years/Tax Audit	
09-0150	Patent	Intellectual Property	Expiration + 15 Years	
12-0050	Purchasing	Corporate Purchasing	* Expiration/Tax Audit	
09-0200	Royalty/License – Intercompany	Intellectual Property	Permanent	Confidential
09-0212	Royalty/License – Third Party	Corporate Legal/Intellectual Property	Permanent	Vital
07-0210	Severance	Human Resources/Compensation	7 Years After Termination	
09-0250	Trademark	Intellectual Property	Permanent	
09-0300	Wastewater	Safety & Environment	Expiration + 6 Years	
	Audits:			
09-0350	Environmental Compliance	Safety & Environment	Permanent	Confidential
09-0355	External: Postal Authority	Meter Security Systems	25 Years	Vital
07-0400	Benefit Plans & Amendments	Corporate Employee Relations/ Legal	Life of Plan + 6 Years	Confidential

^{*}KY/OH=EX; IL/IN/LA/WY=EX

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
Claims: General Liability Hazardous Waste Insurance Other Product Liability	Risk Management/Legal Safety & Environment/Legal Risk Management/Legal Risk Management/Legal Risk Management/Legal	Final Resolution + 7 Years Permanent Final Resolution + 7 Years Final Resolution + 6 Years Final Resolution + 5 Years	Vital
*Contracts Of Sale – Real Property	Real Estate/Corporate Legal	Permanent	Vital
Copyrights	Intellectual Property	Permanent	
Customer Complaint Records	Office of the President/Legal	Resolution + 6 Years	
Landfill/Site Records	Safety & Environment	Permanent	
Licenses/Permits: Environmental Other	Safety & Environment Originating Department	Expiration + 15 Years * Expiration/Superseded + 2 Years	
Litigation: Antitrust Bankruptcy Benefit/Employment Commercial Environmental Intellectual Property Other Reaí Estate Securities	Corporate Legal Corporate Legal Corporate Employee Relations Corporate Legal Corporate Legal Intellectual Property & Corporate Legal Corporate Legal Corporate Legal Corporate Legal Corporate Legal Corporate Legal	Permanent Resolution + 10 Years Final Resolution + 6 Years Final Resolution + 10 Years Permanent Permanent Final Resolution + 6 Years Final Resolution + 10 Years Final Resolution + 10 Years	Confidential Confidential Confidential Confidential Confidential Confidential Confidential Confidential
	Claims: General Liability Hazardous Waste Insurance Other Product Liability Contracts Of Sale – Real Property Copyrights Customer Complaint Records Landfill/Site Records Licenses/Permits: Environmental Other Litigation: Antitrust Bankruptcy Benefit/Employment Commercial Environmental Intellectual Property Other Real Estate	Claims: General Liability Hazardous Waste Insurance Other Product Liability Contracts Of Sale – Real Property Customer Complaint Records Licenses/Permits: Environmental Other Antitrust Bankruptcy Benefit/Employment Commercial Environmental Corporate Legal Environmental Corporate Legal Intellectual Property Legal Corporate Legal	Claims: General Liability Hazardous Waste Insurance Other Product Liability Copyrights Customer Complaint Records Customer Custom

KY/OH=EX; IL/IN/LA/WY=EX

^{*} Records are to be retained for the longer of the two periods. October, 2002

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus <u>Retention Period</u>	<u>Attributes</u>
09-0650	Material Safety Data Sheets	Safety & Environment	30 Years	
04-0400	Meeting Minutes & Materials: Annual Shareholders	Corporate Secretary/Corporate Legal	Permanent	Vital
04-0410	Board Of Directors Minute Books	Corporate Secretary/Corporate Legal	Permanent	Vital
04-0420 04-0430	Committees Of The Board Executive Leadership Committee (ELC)	Committee Secretary Chairman	Permanent Permanent	Vital
09-0700	Notices Of Non-Compliance/Violation	Safety & Environment	Permanent	
09-0750 09-0760	Patent Application Records: Foreign U.S.	Intellectual Property Intellectual Property	25 Years Permanent	Confidential Vital/Confidential
09-0800 09-0810	Patents (Original Certificates): Foreign U.S.	Intellectual Property Intellectual Property	Permanent Permanent	
02-0590 02-0600	Policies & Procedures: Corporate Policy Manual Master Copy	Originating Department/Corporate Legal Originating Department/Corporate Legal	Superseded + 10 Years Superseded + 10 Years	
04-0682 04-0684 04-0600 04-0686 04-0688 04-0610 09-0850	SEC: Blue Sky Comment Letter Disclosure Statements Offering/Private Placement Prospectus Registration Statements Trademark Application Records Trademark Oppositions, Searches,	Corporate Legal Corporate Legal Corporate Secretary Corporate Legal Corporate Legal Corporate Legal Corporate Legal Intellectual Property Intellectual Property	Closing + 6 Years Closing + 6 Years Permanent Permanent Permanent Permanent Permanent 20 Years	Vital/Confidential
33-0000	Assertions	mionestadir roporty	20.23.0	
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Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
	Trademarks: (Original Certificates)			
09-0950	Foreign	Intellectual Property	Permanent	
09-0960	U.S.	Intellectual Property	Permanent	

FUNCTION: (10) MANUFACTURING

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
10-0050	Assembly Instructions	Manufacturing	Life Of Equipment	
10-0060	Audits: ISO System Assessment	Quality Assurance	10 Years	
06-0050	Blueprints	Engineering/R & D	Until Updated	
10-0080	Component Part Records	Quality	Life or Part + 5 Years	
10-0355	Indicia Serial Number Register	Manufacturing	Life of Product + 10 Yrs	
06-0150	Engineering Test Records	Engineering/Manufacturing	Permanent	
10-0100	Equipment Estimates	Manufacturing	2 Years	
10-0150	Equipment Inspection Reports	Manufacturing	2 Years	
10-0250	Equipment Records	Manufacturing	Life Of Equipment +10 Yrs	
10-0200	Equipment Reports	Manufacturing	2 Years	
10-0300	Goods In Process & Finished Reports	Manufacturing/Accounting	* Tax Audit/6 Years	
10-0350	Hazardous Waste & Analyses Records	Safety & Environment	Permanent	
01-2250	Inventory Records	Inventory Accounting/	Tax Audit/6 Years	
10-0400	Maintenance Reports	Manufacturing Manufacturing	2 Years	
10-0450	Material Requisitions	Manufacturing	3 Years	
10-0460	Meter Fraud Investigations	Meter Security Systems	Permanent	Vital

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (10) MANUFACTURING

Record <u>Code</u>	Record Series Title	•	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
10-0465	Meter Performance Records & Reports	Quality	Permanent	Vital
10-0470	Meter Register Readings	Manufacturing	5 Years	
10-0500	Monitoring Reports: Environmental	Safety & Environment	10 Years	Confidential
10-0550	Obsolete & Excess Stock Reports	Manufacturing/Accounting	 Tax Audit/7 Years From Notice Of Obsolescence 	
10-0600	Operating Reports	Manufacturing/General Accounting	5 Years	
10-0650	Parts Orders	Manufacturing	3 Years	
10-0700	Plant Facility Records	Manufacturing	1 Year After Superseded	
10-0740	Product Safety Tests	Manufacturing	Permanent	
10-0750	Production Orders	Manufacturing	2 Years	
10-0800	Production Reports	Manufacturing	Until Audited	
10-0850	Production Schedules	Manufacturing	2 Years	
10-0900	Production Standards	Manufacturing	3 Years After Superseded	
10-0945	Quality & Technical Analyses	Quality	3 Years	
10-0950	Quality Control Reports	Manufacturing	2 Years	
10-0960	Quality Metric Reports	Quality	Permanent	Vital
10-0965	Quality Metric Source Data	Quality	2 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (10) MANUFACTURING

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
10-0970	Quality Tracking Data	Quality	3 Years After Superseded	Vital
12-1000	Rejected Materials Reports	Purchasing	3 Years	
10-1050	Repair Logs & Reports	Manufacturing	3 Years	
14-0400	Scale Tickets	Shipping & Receiving/Distribution	3 Years	
10-1150	Shop Orders	Manufacturing/Accounting	Tax Audit/6 Years	
10-1200	Shrinkage & Scrap Reports	Manufacturing	2 Years	
10-1250	Specifications/Standards - Manufacturing	Manufacturing	3 Years After Superseded	
10-1300	Stock Record Card	Manufacturing	3 Years	
10-1350	Surplus Equipment Disposal Reports	Manufacturing/Accounting	* Tax Audit/6 Years	
10-1400	Tally Sheets	Shipping & Receiving/Distribution	2 Years	
10-1450	Work Orders	Manufacturing	3 Years	

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (11) MARKETING/SALES

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
11-0040	Account Assignments	Sales	5 Years	
11-0050	Adjustment Records	Sales	6 Years	
11-0100	Competitive Activity Reports	Sales	5 Years	
11-0150	Customer Account History Records	Sales	6 Years After Inactive	
11-0200	Customer Complaint Records	Office Of The President/Legal	Resolution + 6 Years	
11-0250	Customer Lists	Sales	Current	Vital
11-0300	Government Bids - Not Accepted	Sales	2 Years	
11-0350	Market Promotion Programs	Government Contracting	Annual Review	
11-0400	Market Research Studies	Originating Department	Annual Review	
11-0450	Marketing Publications	Marketing	One Copy Permanent	
11-0500	Price Changes	Sales	6 Years	
11-0550	Price List To Buyers	Sales	Current & Previous	
11-0600	Product Brochures	Marketing/Sales	One Copy Permanent	
11-0650	Sales Activity	Sales	2 Years	
11-0700	Sales Analyses	Sales/Cash & Credit	5 Years	
01-2550	Sales Commission Reports	Accounting	Tax Audit	
11-0740	Sales Conference Qualifications & Issues	Sales Planning	50 Years	
11-0750	Sales Forecasts	Sales	5 Years	
11-0770	Sales Incentive Records	Sales Planning	7 Years	
11-0800	Sales Order Records	Sales	6 Years	
15-0300	Sales Tax Exemption Certificates	Tax/Accounting/Sales	6 Years After Inactive	

FUNCTION: (11) MARKETING/SALES

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
	Surveys:			
11-0850	Customer	Marketing	10 Years	
11-0860	Market	Marketing	10 Years	
11-0900	Territory Distribution Assignments	Sales	5 Years	
11-0950	Tradeshow Exhibit Records	Marketing	2 Years From Last Exhibit	

FUNCTION: (12) PURCHASING

Record <u>Code</u>	Record Series Title		Official Copy Current Year Plus <u>Retention Period</u>	Attributes
12-0050	Agreements/Contracts: Purchasing	Purchasing	* Expiration/Tax Audit	
12-0090	Environmental Compliance Certificates	Purchasing/Engineering	Permanent	
12-0100	Equal Employment Opportunity (EEO) Compliance Certificates	Purchasing	3 Years	
12-0150	Purchase Order Register	Purchasing	Tax Audit	
12-0200 12-0210	Purchase Orders: Blanket Regular	Purchasing Purchasing	Expiration + Tax Audit Tax Audit	
12-0250	Rejected Materials Reports	Purchasing	3 Years	
12-0300	Requests For Proposals	Purchasing	Tax Audit	
12-0350	Requisitions	Purchasing	Tax Audit	
12-0400	Vendor Price Lists	Purchasing	Current	
12-0450	Vendor Records & Reports	Purchasing	5 Years Maximum	

KY/OH=EX; IL/IN/LA/WY=EX

^{*} Records are to be retained for the longer of the two periods.

FUNCTION: (13) REAL ESTATE

Record Code	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
13-0050	AgreementsContracts: Construction	Real Estate	10 Years After Project Completion	
13-0100	Construction Permits	Real Estate	10 Years After Project Completion	
13-0150	Construction Progress Reports	Real Estate	10 Years After Project Completion	
13-0200	*Contracts Of Sale – Real Property	Corporate Legal	Permanent	Vital
13-0250	Deeds	Real Estate	Permanent	
13-0300	Easements	Real Estate	Permanent	
13-0350	Mortgage Releases	Real Estate	Permanent	
13-0400	Options-To-Purchase	Real Estate	6 Years After Expiration	
13-0450	Property Appraisals	Corporate Tax	20 Years	
13-0500	Property Assessments	Corporate Tax	20 Years	
13-0550	Property Surveys	Real Estate	Permanent	
13-0560	Real Estate Projects	Corporate Services	5 Years after Project Completion	
13-0600	Title Abstracts & Policies	Real Estate	Permanent	
13-0650	Zoning Variances	Real Estate	Permanent	

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KY/OH=EX; IL/IN/LA/WY=EX

FUNCTION: (14) SHIPPING & RECEIVING/DISTRIBUTION

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
14-0050	Bills of Lading	Shipping & Receiving/Distribution	3 Years	
14-0100	Delivery Records	Shipping & Receiving/Distribution	2 Years Maximum	
14-0150	Demurrage	Shipping & Receiving/Distribution	2 Years	
14-0200	Freight Bills & Statements	Shipping & Receiving/Distribution	3 Years	
14-0250 14-0260	Manifests: Hazardous Waste Other	Shipping & Receiving/Distribution Shipping & Receiving/Distribution	Permanent 3 Years	Vital
14-0300	Packing Slips	Shipping & Receiving/Distribution	1 Year +C	
14-0350	Receiving Records	Shipping & Receiving/Distribution	5 Years From Date Of Action	
14-0400	Scale Tickets	Shipping & Receiving/Distribution	3 Years	
14-1100	Shipping Orders	Shipping & Receiving/Distribution	3 Years	
10-1400	Tally Sheets	Shipping & Receiving/Distribution	2 Years	

FUNCTION: (15) TAX

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	Attributes
01-0050	Account Analyses	Accounting/Tax Services	* Tax Audit/5 Years	
15-0050	Audits: Tax	Tax Services	8 Years	Confidential
01-1200	Chart of Accounts	Tax Services	 Until Superseded/Tax Audit 	
01-2280	Journal Entries	Accounting/Tax Services	* Tax Audit/10 Years	
15-0100	Leased Equipment Records	Corporate Tax	Tax Audit	
13-0450	Property Appraisals	Corporate Tax	20 Years	
13-0500	Property Assessments	Corporate Tax	20 Years	
15-0250	Receipted Tax Bills – Real & Personal Property	Tax	Permanent	
04-0670 04-0680	SEC Periodic Reports: 861 – Cost Center Report 861 – Compliance	Corporate Tax Corporate Tax	Tax Audit + 5 Years Tax Audit + 5 Years	
15-0300	Sales Tax Exemption Certificates	Tax/Accounting/Sales	6 Years After Inactive	
15-0350	State Annual Reports	Corporate Tax	10 Years	
15-0400	Tax Appeal Records	Tax	20 Years After Settlement	
15-0450 15-0460 15-0470	Tax Audits & Responses: Information Document Requests (IDR) Revenue Agents Reports (RAR) State	Corporate Tax Corporate Tax Corporate Tax/Tax Services	 Tax Audit/5 Years Permanent 20 Years 	
15-0500	Tax Briefs	Tax	20 Years After Settlement	
15-0550	Tax Permits	Tax	Until Audited	

^{*} Records are to be retained for the longer of the two periods. October, 2002

FUNCTION: (15) TAX

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u> Attributes</u>
	Tax Records:			
15-0650	Personal Property	Tax Services	8 Years	Confidential
15-0660	Real Estate	Corporate Tax	20 Years	Confidential
	Tax Refunds:			
15-0600	Federal Income	Payroll	Tax Audit	Confidential
	Tax Reports:			
15-0700	Local Income Tax	Payroll	Tax Audit	Confidential
15-0708	Sales & Use	Tax Services	8 Years	Confidential
15-0710	State Disability	Payroll	Tax Audit	Confidential
15-0720	State Income	Payroll	Tax Audit	Confidential
15-0730	State Unemployment	Payroll	Tax Audit	Confidential
	Tax Returns:			
15-0750	Federal	Corporate Tax	Permanent	Confidential
15-0760	Income – City	Corporate Tax	10 Years	Confidential
15-0770	Payroll	Payroll	Tax Audit	Confidential
15-0780	Personal Property	Tax Services	8 Years	Confidential
15-0790	Sales & Use	Tax Services	8 Years	Confidential
15-0800	State	Corporate Tax/Tax Services	Permanent	Confidential
15-0850	Tax Workpapers	Corporate Tax	Tax Audit + 5 Years	

PITNEY BOWES MASTER RECORDS RETENTION SCHEDULE

FUNCTION: (16) TRANSPORTATION

Official Conv

Record <u>Code</u>	Record Series Title	Office of Record	Official Copy Current Year Plus Retention Period	<u>Attributes</u>
16-0050	Claims: Loss & Damage	Transportation	3 Years After Closed	
16-0100	Company Car Records	Transportation	6 Years After Disposal	
16-0150	Driver's Logs	Transportation	1 Year	
16-0200	Driver's Trip Reports	Transportation	1 Year	
16-0205	Duty Drawback Claims	Transportation	3 Years After Final Resolution	
16-0208	Export Classification Records	Engineering	Life of Equipment + 10 Years	
16-0210	Export Records	Export	 Tax Audit/5 Years 	
16-0230	Import Records	Transportation	5 Years From Date Of Entry	
16-0250	Tariffs & Exempt Quotations	Transportation	Until Superseded	
16-0300	Vehicle Condition Reports	Transportation	1 Year	
16-0350	Vehicle Maintenance Records	Strategic Resources/ Administrative Services	Disposal Of Vehicle + 6 Months	
16-0400	Vehicle Registrations	Strategic Resources/ Administrative Services	Disposal Of Vehicle	
16-0450	Vehicle Titles	Strategic Resources/ Administrative Services	Disposal Of Vehicle	

^{*} Records are to be retained for the longer of the two periods. October, 2002

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SPECIAL PROCEDURES

Investigations, Claims or Litigations

Occasionally, there are special circumstances, such as investigations, claims or litigations, that require the retention of certain records beyond their normal destruction date. In these instances a "stop order" or "records hold" will be issued suspending the destruction of related records.

Records being retained for these purposes that are beyond their normal retention should be segregated. The "records hold" or "stop order" will be released upon conclusion of the matter. At that time, "normal" retention policy will resume and the records will come under the procedures outlined in Section 2.

For clarification on the status of a matter, contact the Corporate Records Management Department.

Exceptions to Prescribed Retention Periods Conflict with Federal, State, Local Laws and Regulations Where a federal, state or local law requires a retention period longer than the retention period assigned in this manual, the retention period specified by the law <u>must</u> be followed.

When this occurs, the Corporate Records Management Department should be notified to ensure proper adherence and revision to the retention period.

General Correspondence and Similar Records

The relationship of General Correspondence to other documents impacts the length of time it must be retained.

To assist in determining the appropriate classification for your correspondence, the following guidelines have been established.

Example:

 Correspondence that relates to another document (i.e., an agreement, invoice, litigation, copyright, permit, drawing, etc.) Classify and retain along with the record of which it is a part.

- 2. Correspondence Short Term Memoranda that requires no further follow-up or reference (i.e., notices, solicitations, information copies, letters of appreciation, invitations, etc.)
- 1 Year + C Maximum

- 3. Correspondence –
 Intermediate
 Memoranda to which
 future reference or
 follow-up may be
 required but decreases
 with the passage of
 time.
- 2 Years + C Maximum

- 4. Calendars, appointment books, telephone message slips, steno books.
- 2 Years +C Maximum

Transfer of Company Records

There are occasions when it becomes necessary to transfer records from one location to another due to relocation of functions, transfer of employees, consolidation, etc. Under these circumstances the following procedures should be followed:

- All files being transferred should be listed and the approved Departmental Records Retention Schedule should be highlighted to reflect the record series that are being transferred.
- Records should be boxed exactly as they were within the filing system and should be shipped via a traceable method, if appropriate.
- 3. The receiving department should be notified of the shipping date.
- 4. Transfer of the records from one department to another may necessitate a revision to the Departmental Records Retention Schedule of both the sending and receiving departments. If required, the revised Departmental Retention Schedules should be prepared and submitted to Corporate Records Management as soon as possible after the transfer.

Closing of Company Locations

If a company location is scheduled for closing, the following procedures should be administered to ensure the proper transfer of records:

- All files should be matched against the approved Departmental Records Retention Schedules. Records eligible for destruction should be destroyed in accordance with the procedures outlined in Section 2 of this manual.
- Records that must be retained should be boxed and shipped to Records Storage per the instructions in Section 6 of this manual.

Records Automation and Technologies

Records Management policy covers the proper administration of all forms of records (recorded information) regardless of the media on which they are stored (paper copy, microforms [microfilm, microfiche] and electronic/digital [imaging/optical disk, computer tape disk] etc). All records that are a part of an automated system such as a main frame installation, computer LAN, WAN or personal computer are considered for retention, security and protection purposes to be records and, therefore, are subject to the procedures outlined in this manual. The implementation procedures outlined in Section 1 are applicable to all automated records and are subject to review by the Internal Auditors.

Record-keeping techniques and technology can improve the maintenance and control of information. These include reducing the labor costs associated with maintaining information, reducing filing space required, improving file integrity, providing greater information security, and helping ensure the preservation of the company's vital records. These methods include three major categories: paper, microforms (microfilm, microfiche) and electronic/digital (imaging/optical disk, computer tape/disk).

A thorough analysis of your application and current processes can be conducted by Corporate Records Management to determine the appropriate solution. Through this analysis it can also be determined if the proposed solution is operationally and financially justified.

Assistance can be provided from the planning stages of conversion to the actual implementation and operation of the system.

If you would like more information on these alternative storage systems, please contact the Corporate Records Management Department.

RECORDS STORAGE

Objectives

The objectives of records storage are to ensure that inactive records that require further retention are transferred from costly office space to low cost storage when appropriate. This results in more efficient use of space and increased cost effectiveness. When records have exhausted their "active life" they should be transferred from prime office space to low cost storage.

Records Transfer Procedures

Department Records Coordinators are responsible for periodically transferring inactive records to their designated records storage facility.

Each Departmental Records Retention Schedule identifies when the records will become inactive and should be transferred to records storage.

Only "Office of Record" copies of documents may be sent to the offsite records facility. Information copies will not be accepted.

- Identify the records requiring transfer.
- Records storage boxes can be ordered directly from Staples. (Item number 513226 File Storage Letter/Legal 15" x 12" x 10" only, on the Office Supplies and Stationery Requisition Form.) You will generally need two (2) boxes per file drawer.
- Request Records Transmittal forms from the Records Administrator at the mail plant on 420-5452 or external (203) 356-5452. You will need one records transmittal form per box.
- Place the records for transfer into the standard records storage box (15" x 12" x 10"). The box is designed to hold letter size or legal size files in an upright position in the same sequence as in the file drawers.

- Never send Pendaflex hanging folders or 3-ring binders to storage. Never send color file folders; if wet, they will bleed. If necessary, prepare manila folders with handwritten labels.
- Pack only one years worth of records in each box.
- Pack only one record series in each box. Do not mix different kinds of records in one box that have different destruction dates.
- Only records with a <u>common destruction date</u> can be placed within the same box.
- Do not over pack boxes, leave enough room to allow for easy removal of folders.
- Never send personal effects to storage.

Records Transmittal Form

A properly completed Records Transmittal Form must accompany each box of records being transferred to the records center.

Use a separate form for each box.

Using a ballpoint pen, pressing firmly so each copy is legible, complete the requested information as follows:

- Customer Box Number Optional, not a required field.
- 2. Division I.D. Optional, not a required field.
- Department I.D. (required field) Your 7 digit SAP Cost Center Number.
- Record Code (required field) Enter the Record Code from the Records Management Policy and Procedure Manual, which describes the box contents. (example: 01-0200, write exactly, even using a gray box).

- From Date/To Date (required field) Enter the beginning date and the ending date of the records contained in the box. Each box can contain only one years worth of records. Do not mix years together.
- 6. Alpha From/Alpha Thru Optional, not a required field.
- 7. Create/Event Date Optional, not a required field.
- Major Description (required field) Enter the Record Series Title that corresponds to the Record Code from the Records Management Policy and Procedure Manual describing the documents.

Examples:

Accounts Payable Invoices Fixed Asset Records Expense Reports Payroll Registers

- Hold Code Optional, not a required field.
- Minor Description (required field) Indicate the span of the records contained in the box.

Examples:

A – C January – June D – G Abbott – Lindsey 01234 – 12345

or, a title that you use to best describe the box contents.

- Destroy Date (required field) Calculate and enter the appropriate destruction date based upon the retention period and dates of the records; or check permanent or tax based on the retention period.
- 12. Preparer's Full Name (required field) Records Coordinator's name. (This individual must be a Pitney Bowes employee.)
- 13. Date (required field) Date of transfer

- 14. Division I.D. Optional, not a required field
- 15. Department I.D. (**required field**) 7 digit SAP Cost Center Number
- Telephone Number and Extension (required field)
 enter the Records Coordinator's external phone number including area code.
- 17. Floor (required field) Mail Stop Code of the Records Coordinator.

If more information is required to describe the contents of the box than the Records Transmittal form allows, a separate Records Center Storage Box Index (list of folder titles) should be prepared and a copy attached to the yellow, pink and blue transmittal forms. You will find a copy of the Records Center Storage Box Index on the PB Web Intranet at:

http://pbweb03.ct.pb.com/services/recordsmgmt.cfm

Transmittal Forms should be separated and distributed as follows:

- Peel the pre-printed, barcoded label from the white copy of the transmittal form and place it on the handle end of the box.
- 2. Separate the Records Transmittal Form packet discarding the carbon paper.
- All original white copies should be forwarded to the Records Administrator at the Main Plant mail stop code 08-31 for review and approval.
- The pink copy is to be placed inside the box, along with a Records Center Storage Box Index, if one was prepared.
- The department or Records Coordinator should retain the yellow customer copy, along with a Records Center Storage Box Index, if one was prepared.

- Once the transmittal forms have been reviewed and approved by Records Management, the original white forms will be returned to the Records Coordinator.
- 7. When the Records Coordinator receives back the approved original transmittal forms and completes the instructions in the cover letter, a Records Storage Box Request Form should be completed and faxed to Records Management 420-7058 (internal) or 203-356-7058 (external) to make arrangements for the boxes to be picked up and taken to Iron Mountain.

Pick up of new boxes are made every Tuesday and Thursday. Iron Mountain requires two days notice for all new box pick up requests.

Requests must include the following information on the Records Storage Box Request form. (You'll find this form on the PB Intranet at:

- http://pbweb03.ct.pb.com/services/recordsmgmt.cfm
 - 1. Date of request
 - 2. Check: New of boxes
 - 3. Name of requestor
 - 4. Mail stop code of requestor
 - 5. Desk location of the requestor
 - 7 digit SAP cost center number of the requesting department
 - Business Unit name (i.e.: Corporate, PBMS, Global Mailing Systems)
 - 8. Street address of requestor
 - 9. City, state & zip code
 - 10. Internal telephone number
 - 11. External telephone number, including area code
 - 12. Internal fax number
 - 13. Number of boxes in order
 - 14. Box numbers (refer to the yellow copy of the transmittal form)

Records Retrieval & Refile

All retrieval and refile requests should be directed to the Records Administrator at the Main Plant by completing the Records Storage Box Request form (see below for detailed instructions for completing the request form) and faxing it to 420-7058 (internal) or 203-356-7058 (external).

Every effort should be made to combine multiple box requests into one delivery.

Only department coordinators (or authorized persons, i.e., department manager) may request boxes. Emergency exceptions to this procedure must be reported to the Department Coordinator as soon as practical.

Deliveries are made every Tuesday and Thursday. However, Iron Mountain requires two days notice for the pick up of refiles.

Requests must include the following information on the Records Storage Box Request form. (You'll find this form on the PB Intranet at:

- http://pbweb03.ct.pb.com/services/recordsmgmt.cfm
 - 1. Date of request
 - 2. Check one: Retrieval of boxes or Refile of boxes
 - 3. Name of requestor
 - 4. Mail stop code of requestor
 - 5. Desk location of the requestor
 - 6. 7 digit SAP cost center number of the requesting department
 - 7. Business Unit name (i.e.: Corporate, PBMS, Global Mailing Systems)
 - 8. Street address of requestor
 - 9. City, state & zip code
 - 10. Internal telephone number
 - 11. External telephone number, including area code
 - 12. Internal fax number
 - 13. Number of boxes in order
 - 14. Box numbers (refer to the yellow copy of the transmittal form)

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Records Destruction

At the start of each year, Records Management will notify you of records in storage that have become eligible for destruction. Notices will indicate that the records will be destroyed on a specific date unless there is a "legal" need to retain them beyond their normal retention. In case of the latter, Records Management must be notified a minimum of one week prior to the destruction date.

VITAL RECORDS

Introduction

A Vital Record consists of recorded information that is essential to the Company's continued operations or recovery of the organization in the event of a disaster (man made or natural). It encompasses records important in establishing the legal and financial position of the Company or those necessary in meeting the Company's obligation to its customers, stockholders, and employees.

An effective Vital Records Program protects only those records that are absolutely essential to resume business. This represents only about three to five percent of the total information retained by the organization. This protection takes two forms:

Existing Dispersal

A Vital Record that is sent to two or more well separated geographic locations in the normal course of business and is retained by a minimum of two of those locations for the length of time the record is vital. This is considered adequate protection.

Planned Duplication

In the absence of existing dispersal, records that are designated Vital will be duplicated and forwarded to the Vital Records facility in accordance with the procedures outlined in the following section of this manual.

Pitney Bowes has established a vendor partnership with a commercial records management company for the sole purpose of protecting our Vital Records.

Implementation Procedures

Each department that completes a Departmental Records Retention Schedule will be required to complete a Department Vital Records Schedule. Even if no vital records are retained by your department this schedule must be submitted for approval. The Department Vital Records Schedule, which will be dispersed to a minimum of two separate locations, is our tracking method to determine which vital records must be retrieved for a location or department to be operational in the event of a disaster. The schedule must be in typed format and will be a compliance document for vital records.

Using the "Attributes" column of your Departmental Records Retention Schedule you will be able to identify the records that have been designated as vital. If your department is the "Office of Record" for documents designated as vital (as listed on your Departmental Records Retention Schedule), the information for that record should be listed exactly as it appears in Section 8 on the Department Vital Records Schedule. If your department is not responsible for vital records, simply type "No Vital Records In This Department" and process the form for approval along with your Departmental Records Inventory (if applicable) and Departmental Records Retention Schedule.

Preparation

The Department Vital Records Schedule will be completed as follows:

- 1 4 Organization and Department Information
- 5. Reviewing the Departmental Records
 Retention Schedule will identify if your
 department is responsible for vital records
 protection. If your department is responsible,
 list the corresponding Record Code on this
 schedule.
- 6. List the Vital Record Title from Section 8 of the manual.
- 7. Check the "Yes" or "No" column based on information for each particular record from Section 8, If the manual reflects "Yes" but you are aware of an "Existing Dispersal" situation

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(where a minimum of two different geographical locations are retaining the records for the specified length of time) check "No" and indicate in the comments column the locations retaining the records.

- 8. Copy the method of reproduction exactly as it appears in Section 8.
- 9. Copy the frequency of transfer from Section 8.
- 10. The length of time the record is to be retained in the vault is also indicated in Section 8. Copy exactly as it appears.
- 11. List any other pertinent information.
- 12. Signature of Department Manager responsible for vital records.
- 13. Signature of Corporate Records Manager.

Vital Records Transfer

The Vital Records Transfer Form will only be used for transferring "vital" records to the vital records facility as outlined on your Department Vital Records Schedule. A completed form must accompany each package or box.

Preparation

TO BE FINALIZED

PITNEY BOWES MASTER VITAL RECORDS SCHEDULE

COMPANY WIDE

Record <u>Code</u>	Record Series Title	To VRV	Method of Reproduction	Transfer Information	Vital Retention Period
01-0250	Accounts Payable Register				Tax Audit
01-0450	Accounts Receivable Register				Tax Audit
04-0102	Acquisitions, Mergers, Joint Ventures, Dissolution's & Divestitures: Closing Binders				Permanent
09-0212	Agreements/Contracts: Royalty/License – Third Party				Permanent
04-0200	Annual Reports				Indefinite
08-0050	Area Exposure Monitoring Records				30 Years
09-0355	Audits: External: Postal Authority				25 Years
07-0350	Benefit Enrollment Records: Beneficiary Selection/Changes, Enrollments, Changes, Cancellations		TO BE FINA	LIZED	Until Superseded Or Termination
04-0250	By-Laws & Amendments				Indefinite
08-0220	Claims: Hazardous Waste				Permanent
02-0140	Conflict of Interest Compliance				Indefinite
13-0200	Contracts Of Sale – Real Property				Indefinite

KY/OH=EX; IL/IN/LA/WY=EX

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PITNEY BOWES MASTER VITAL RECORDS SCHEDULE

COMPANY WIDE

Record <u>Code</u>	Record Series Title	To VRV	Method of Reproduction	<u>Transfer Information</u>	Vital Retention Period
11-0250	Customer Lists				Until Superseded
06-0100	Drawings: Engineering				Permanent
06-0140	Engineering Change Notices				Permanent
08-0350	Industrial Hygiene Records				30 Years
08-0450 08-0460 08-0470 08-0480 08-0490 08-0500	Insurance Policies: Automobile Excess Liability Fire Liability – General Other Property Manifests:		TO BE FINALIZ	ZED	Until Expiration
	Hazardous Waste				Permanent
04-0400 04-0410 04-0420	Meeting Minutes & Materials: Annual Shareholders Board Of Directors Minute Books Committees of the Board				Indefinite Permanent Permanent
10-0460	Meter Fraud Investigations				Permanent
10-0465	Meter Performance Records & Reports				Permanent
09-0760	Patent Application Records: U.S.				Indefinite

PITNEY BOWES MASTER VITAL RECORDS SCHEDULE

COMPANY WIDE

Record <u>Code</u>	Record Series Title	To VRV	Method of Reproduction	Transfer Information	Vital Retention Period
07-1600	Pension Records – Individual				6 Years After Payments Cease
06-0200	Product Design Records				Permanent
04-0550	Proxy Statement				Indefinite
10-0960	Quality Metric Reports				Permanent
10-0970	Quality Tracking Data				3 Years After Superseded
06-0300	Research Data Files		TO BE FINALIZ	'ED	Permanent
06-0350	Research/Laboratory Notebooks				Permanent
07-1900	Savings Plan Records				6 Years After Payments Cease
07-1950	Savings Plan Reports				Permanent
06-0450	Specifications/Standards – Engineering				Permanent
04-0950	Stock Purchase Or Option Plans				Life + 6 Years
02-1050	Systems Projects: Documentation				Until Superseded/After Audit
06-0460 06-0465 06-0480	Systems Software: Documentation Executable Files Source Files				Life of Equipment/Until Obsolete + 10 Years Life of Equipment/Until Obsolete + 10 Years Life of Equipment/Until
January, 20	002		Section 8		Obsolete + 10 Years Page 3

PITNEY BOWES MASTER VITAL RECORDS SCHEDULE COMPANY WIDE

Record <u>Code</u>	Record Series Title	<u>To VRV</u>	Method of Reproduction	Transfer Information	Vital Retention Period
09-0850	Trademark Application Records		TO BE FINALIZED		Indefinite
02-1200	Vital Records Schedules				1 Year After Superseded